

January 4, 2024

IMPORTANT INFORMATION FROM WICR WATERPROOFING & CONSTRUCTION, INC.

WICR has experienced a breach in our accounting system. Your contact information and open balance as of 1/3/2023 has been released.

If you, or anyone in your organization is contacted from an individual informing you of a change of our company information, address, email, phone number, account information, or change in a method of requested payment, THIS WAS NOT AN EMPLOYEE OF WICR. PLEASE DO NOT REPLY OR RESPOND TO ANY SUCH REQUEST. WE DID NOT CHANGE OUR PAYMENT METHOD OR UPDATE OUR BANKING INFORMATION.

WICR Waterproofing and construction has not changed and has no plans in the immediate future of changing any of our contact information. David Mazor, president of WICR will **NEVER** contact you personally requesting payment. All valid communication from WICR will come from an email ending in "@wicr.net" only. Our company logo and my name was also obtained and may be used to possibly confuse you.

If you receive any communication from any suspicious person or email ending in anything other than "@wicr.net" please notify us. **Please see attached example** of a fraudulent email that has already been sent to one of our customers. **The email used in the fraudulent request is** "<u>accounting@wicrwaterproofing.net</u>"

This email will be followed up by a phone call from myself, Monique Spears, or Deisy Avalos to confirm receipt and understanding of this unfortunate breach of information. To avoid concern and alleviate any further confusion a verification PIN will be provided and used to confirm all communication or request for payment. Simply ask us for the 4-digit PIN and we will provide it to you.

Please feel free to contact myself, or Deisy after receipt of this email if you have any questions or do not receive a phone call within the next 48 hours.

Thank you and our sincere apologies for any inconvenience.

Marina Hughes

Marina Hughes Administration Manager WICR Waterproofing & Construction, Inc.

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