


Open ▾

 Share Copy link Download

⋮

 2022 12 22 - Benefitpdf

EIX Benefits Connection
P.O. Box 5221
Cherry Hill, NJ 08034-5221

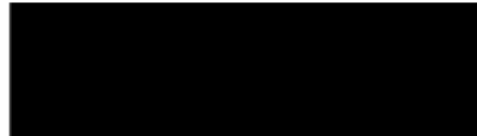


Notice of Data Breach

Date: December 22, 2022

www.eixbenefits.com

(866) 693-4947



Re: Notice of Data Breach

Dear 

We are writing to inform you of an inadvertent disclosure of your personal information that occurred on November 28, 2022. While we believe the information was not misused or further used or disclosed, we are providing this notice to you out of an abundance of caution.

What Happened:

On November 28, 2022, a representative from the Benefit Wallet team (which provides employee benefit support services to Southern California Edison), in good faith and in the course of business, sent an email to a representative from another client and inadvertently attached a copy of an Edison Retiree Health Reimbursement Account report instead of the other client's own report. Within approximately 15 minutes, upon learning about the inadvertent, unauthorized disclosure, the recipient and Benefit Wallet representative worked together to remediate the situation, with the recipient removing and destroying the file, and further providing an attestation about such removal and destruction. The attestation explains that the recipient did not otherwise use, disclose, or further disseminate the information.

To be clear, there has been no public disclosure of your personal information, and only one individual erroneously received the information and deleted it immediately.

What Information Was Involved:

The information included your name, social security number, and company contributions to your Retiree Health Reimbursement Account.

What Are We Doing:

Protecting your personal information is something we take very seriously. We deeply regret that this incident occurred and apologize for any concern it may have caused you.

As soon as we learned of this matter, we immediately began investigating to understand the incident, including the root cause, mitigation efforts, and corrective actions of Benefit Wallet to avoid a similar incident in the future. Benefit Wallet has retrained its employees on proper data handling procedures, is reviewing the applicable processes and tools, and will make appropriate changes to prevent this from happening again.

While this inadvertent disclosure of your data was limited to a single person and was mitigated expeditiously, and, consequently, has a very low probability of resulting in identity theft, as a good faith effort and precautionary measure, we are offering **complimentary 12 months** access to Equifax credit monitoring services. To activate your membership and to start monitoring your personal information, please see the attached.

This product helps detect possible misuse of your personal information and provides you with superior identity protection services focused on immediate identification and resolution of identity theft.