July 25, 2025

Dear :

Interpool, Inc., d/b/a TRAC Intermodal writes to inform you about a matter that involves your information. This letter provides you with information about what happened, steps we have taken in response, and steps you may take should you feel it is appropriate.

What Happened? On February 14, 2025, an unknown cyber actor accessed a limited portion of our computer network and copied files without permission. After identifying the files involved, we completed a review of the files to determine what information was contained in them, and to whom the information related. This review was necessary to permit us to identify and notify individuals about this matter. The review was complete on July 15, 2025.

What Information Was Involved? The copied files contained name and the following types of information: S

What We Are Doing. Following our review, we are notifying individuals to ensure they are aware of this matter. Additionally, we are providing individuals with free resources and guidance, including identity monitoring services. While no safeguards can fully prevent all cybersecurity matters, we have taken measures to reduce the risk of an issue like this reoccurring. We will continue to evaluate and update our policies and practices as appropriate.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. You may also review the "Steps Individuals Can Take To Protect Personal Information" section of this letter. Further, you may enroll in the complimentary identity monitoring services. The enrollment instructions can be found in the "Enroll in Monitoring Services" section of this letter. Please note that, due to privacy restrictions, we are unable to automatically enroll you in the complimentary identity monitoring services.

**For More Information.** If you have questions about this matter, we have an assistance line with agents ready to help answer your questions. Please contact our toll-free assistance line at 8:00 p.m. Eastern Time (excluding U.S. holidays). You may also write to us at Interpool, Inc., Attn: Office of General Counsel, 750 College Road East, Princeton, NJ 08540.

Sincerely,

Interpool, Inc.

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#### STEPS INDIVIDUALS CAN TAKE TO PROTECT PERSONAL INFORMATION

### **Enroll in Monitoring Services**

In response to the matter, we are providing you with access to Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score services at no charge. These services provide you with alerts for 12 months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in the event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

To enroll in Credit Monitoring services at no charge, please log on to <a href="https://bfs.cyberscout.com/activate">https://bfs.cyberscout.com/activate</a> and follow the instructions provided. When prompted, please provide the following unique code to receive services:

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

## **Monitor Your Accounts**

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit <a href="www.annualcreditreport.com">www.annualcreditreport.com</a> or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. Addresses for the prior two to five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-r	https://www.experian.com/help/	https://www.transunion.com/data-
eport-services/		<u>breach-help</u>
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069	Experian Fraud Alert, P.O. Box	TransUnion, P.O. Box 2000,
Atlanta, GA 30348-5069	9554, Allen, TX 75013	Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788	Experian Credit Freeze, P.O.	TransUnion, P.O. Box 160,
Atlanta, GA 30348-5788	Box 9554, Allen, TX 75013	Woodlyn, PA 19094



## **Additional Information**

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect their personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; <a href="www.identitytheft.gov">www.identitytheft.gov</a>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <a href="https://www.marylandattorneygeneral.gov/">https://www.marylandattorneygeneral.gov/</a>. You may contact us at Interpool, Inc., Attn: Office of General Counsel, 750 College Road East, Princeton, NJ 08540, or 1-877-987-2226.

For New Mexico residents, consumers have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in their credit file has been used against them, the right to know what is in their credit file, the right to ask for their credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to consumers' files is limited; consumers must give consent for credit reports to be provided to employers; consumers may limit "prescreened" offers of credit and insurance based on information in their credit report; and consumers may seek damages from violators. Consumers may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504\_cfpb\_summary\_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Avenue NW, Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or https://ag.ny.gov.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be contacted at: 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and <a href="www.riag.ri.gov">www.riag.ri.gov</a>. Under Rhode Island law, individuals have the right to obtain any police report filed in regard to this event. There are approximately 2 Rhode Island residents that may be impacted by this event.

-\*- Demonstration Powered by OpenText Exstream 07/21/2025, Version 23.1.0 64-bit -\*-

Interpool, Inc c/o Cyberscout PO Box 1286 Dearborn, MI 48120-9998





July 25, 2025

Dear Parent or Guardian of

Interpool, Inc., d/b/a TRAC Intermodal writes to inform you about a matter that involves your minor dependent's information. This letter provides you with information about what happened, steps we have taken in response, and steps you may take should you feel it is appropriate.

What Happened? On February 14, 2025, an unknown cyber actor accessed a limited portion of our computer network and copied files without permission. After identifying the files involved, we completed a review of the files to determine what information was contained in them, and to whom the information related. This review was necessary to permit us to identify and notify individuals about this matter. The review was complete on July 15, 2025.

What Information Was Involved? The copied files contained your minor dependent's name and the following types of information:

What We Are Doing. Following our review, we are notifying individuals to ensure they are aware of this matter. Additionally, we are providing individuals with free resources and guidance, including identity monitoring services. While no safeguards can fully prevent all cybersecurity matters, we have taken measures to reduce the risk of an issue like this reoccurring. We will continue to evaluate and update our policies and practices as appropriate.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your minor dependent's account statements and monitoring your minor dependent's free credit reports, if any, for suspicious activity and to detect errors. You may also review the "Steps Individuals Can Take To Protect Personal Information" section of this letter. Further, you may enroll your minor dependent in the complimentary identity monitoring services. The enrollment instructions can be found in the "Enroll in Monitoring Services" section of this letter. Please note that, due to privacy restrictions, we are unable to automatically enroll your minor dependent in the complimentary identity monitoring services.

**For More Information.** If you have questions about this matter, we have an assistance line with agents ready to help answer your questions. Please contact our toll-free assistance line at Monday through Friday, from 8:00 am to 8:00 p.m. Eastern Time (excluding U.S. holidays). You may also write to us at Interpool, Inc., Attn: Office of General Counsel, 750 College Road East, Princeton, NJ 08540.

Sincerely,

Interpool, Inc.

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#### STEPS INDIVIDUALS CAN TAKE TO PROTECT PERSONAL INFORMATION

### **Enroll in Monitoring Services**

In response to the incident, we are providing the parents of impacted minor dependents with access to Cyber Monitoring services for you and your minor child for 12 months at no charge. Cyber Monitoring will look out for yours and your minor dependent's personal data on the dark web and alert you if your personally identifiable information or your minor dependent's is found online. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

To enroll in Cyber Monitoring services at no charge, please log on to <a href="https://bfs.cyberscout.com/activate">https://bfs.cyberscout.com/activate</a> and follow the instructions provided. When prompted, please provide the following unique code to receive services:

Once you have completed the enrollment for yourself, click on your name in the top right of your dashboard and then "Add Family Member" to enroll your minor dependent. To complete the minor dependent's enrollment, click on the minor dependent's name and provide the requested information for monitoring.

In order for you to receive the monitoring services described above, you must enroll within ninety (90) days from the date of this letter. The enrollment requires an internet connection and an email account and will require enrollment by parent or guardian first. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

# **Monitor Relevant Accounts**

Typically, credit reporting agencies do not have a credit report in a minor's name. To find out if your minor dependent has a credit report or to request a manual search for your minor dependent's Social Security number, each credit bureau has its own process. To learn more about these processes or request these services, you may contact the credit bureaus by phone or in writing or you may visit the below websites:

Equifax: www.equifax.com; 1-888-298-0045; P.O. Box 105788 Atlanta, GA 30348-5788

**Experian**: www.experian.com; 1-888-397-3742; P.O. Box 9554, Allen, TX 75013

TransUnion: www.transunion.com; 1-833-799-5355; P.O. Box 160, Woodlyn, PA 19094

To request information about the existence of a credit file in your minor dependent's name, search for your dependent's Social Security number, place a security freeze on your dependent's credit file, place a fraud alert on your dependent's credit report (if one exists), or request a copy of your dependent's credit report you may be required to provide some or all the following information:

- A copy of your driver's license or another government issued identification card, such as a state identification card, etc.;
- Proof of your address, such as a copy of a bank statement, utility bill, insurance statement, etc.;
- A copy of your minor dependent's birth certificate;
- A copy of your minor dependent's Social Security card;
- Your minor dependent's full name, including middle initial and generation, such as JR, SR, II, III, etc.;
- Your minor dependent's date of birth; and
- Your minor dependent's previous addresses for the past two years.

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## **Additional Information**

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect their personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; <a href="www.identitytheft.gov">www.identitytheft.gov</a>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.



For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <a href="https://ag.ny.gov">https://ag.ny.gov</a>.