

C/O ID Experts 10300 SW Greenburg Rd., Suite 570 Portland, OR 97223 To Enroll, Please Call: 1-800-939-4170 Or Visit:

https://ide.myidcare.com/kprs
Enrollment Code: <<XXXXXXXXX</pre>

<<First Name>> <<Last Name>> <<Address1>> <<Address2>> <<City>>, <<State>> <<Zip>>>

November 20, 2019

Subject: Notice of Data Breach

Dear <<First Name>> <<Last Name>>.

The privacy and security of your personal information is extremely important to KPRS Construction Services, Inc. ("KPRS"). That is why we are writing to inform you of a data security incident that may have involved your personal information.

What Happened? In late March 2019 KPRS learned of potential suspicious activity involving a KPRS employee's email account. KPRS began an investigation and changed the email account password to stop any unauthorized access. As a result of the investigation, on or around June 14, 2019, KPRS confirmed that an unknown person may have gained access to the email account. We then hired computer forensics experts to assist us with the investigation to help us determine whether any individuals' personal information may have been affected. Based on the results of the investigation, it was determined that the unknown individual may have had unauthorized access to certain employees' email accounts during March and April 2019, and individuals' personal information stored in the accounts may have been affected.

KPRS conducted a thorough review of the employees' email accounts as part of our investigation to identify the specific individuals whose personal information may have been in the impacted email accounts, and we determined your information may have been impacted by this event. While we have no evidence that any personal information has been misused, we are informing you of the incident and providing you with access to complimentary credit monitoring and identity protection services from ID Experts.

What Information Was Involved? The types of information that may have been impacted include: individuals' names, Social Security numbers, driver's license or other government-issued identification numbers, health insurance information and/or medical information. For a limited number of individuals, email addresses or usernames plus account access codes, payment card or bank account information and/or the means to access the account, and codes to access electronic accounts may also have been affected.

What Are We Doing? As soon as KPRS discovered the incident, we began taking action in response, as described above. We have also taken measures to further enhance the security of personal information in our possession and to prevent similar incidents from happening in the future.

We are also providing you with information about steps that you can take to help protect your personal information and, as an added precaution, we are offering you complimentary credit monitoring and identity protection services for one year through ID Experts' MyIDCareTM.

ID Experts is a data breach and recovery services expert and has extensive experience helping individuals who have had an unintentional exposure of personal information. The MyIDCare services include: credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services.

To receive these services, you must be over the age of 18, have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

To enroll in your complimentary MyIDCare services, please call 1-800-939-4170 or go to https://ide.myidcare.com/kprs and using the Enrollment Code provided above. MyIDCare experts are available Monday through Friday from 6:00 a.m. to 6:00 p.m. Pacific Time. To receive these services by mail instead of online, please call 1-800-939-4170. Please note that you must enroll in the services no later than **February 20, 2020.**

What You Can Do: You can follow the recommendations on the following page to protect your personal information. We also recommend that you review your credit report for any suspicious activity.

For More Information: Further information about how to protect your personal information appears on the following page. If you have questions concerning this incident, please contact 1-800-939-4170, Monday through Friday, 6:00 a.m. to 6:00 p.m. Pacific Time.

We take your trust in us and this matter very seriously and we deeply regret any worry or inconvenience that this may cause you.

Sincerely,

Tom Zawistowski Risk Manager

Steps You Can Take to Further Protect Your Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant and review your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the "FTC").

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting http://www.annualcreditreport.com/, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can also contact one of the following three national credit reporting agencies:

Equifax	Experian	TransUnion	Free Annual Report
P.O. Box 105851	P.O. Box 9532	P.O. Box 1000	P.O. Box 105281
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016	Atlanta, GA 30348
1-800-525-6285	1-888-397-3742	1-800-916-8800	1-877-322-8228
www.equifax.com	www.experian.com	www.transunion.com	www.annualcreditreport.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at http://www.annualcreditreport.com.

Security Freeze: Under U.S. law, you have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission	Maryland Attorney	North Carolina Attorney	Rhode Island
600 Pennsylvania Ave, NW	General	General	Attorney General
Washington, DC 20580	200 St. Paul Place	9001 Mail Service Center	150 South Main Street
consumer.ftc.gov, and	Baltimore, MD 21202	Raleigh, NC 27699	Providence, RI 02903
www.ftc.gov/idtheft	oag.state.md.us	<u>ncdoj.gov</u>	http://www.riag.ri.gov
1-877-438-4338	1-888-743-0023	1-877-566-7226	401-274-4400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include knowing what is in your file; disputing incomplete or inaccurate information; and requiring consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf.