

Kings United Way
P.O. Box 989728
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<ZIP>>

September 25, 2026

Notice of <<Data Breach//Security Incident>>

Dear <<First Name>> <<Last Name>>,

Kings United Way (“KUW”) is writing to let you know about a data security incident that may have impacted some of your personal information. We take the privacy and security of your information seriously and sincerely apologize for any concern or inconvenience this may cause you. KUW is a non-profit organization that supports local residents and communities through a variety of programs. KUW may have your information if you have utilized the services of our organization or one of our partner organizations. This letter contains information about steps you can take to protect your information, and resources we are making available to help you.

What Happened?

On August 26, 2026, KUW discovered that sensitive information was inadvertently posted to a data sharing platform. As soon as we became aware of the posting, we immediately removed the data from the platform and took steps to ensure the data was secure.

What Information Was Involved?

We reviewed the data that was posted, and determined that it included your name, date of birth, and Social Security number.

What We Are Doing:

To help prevent this type of event from happening in the future, we implemented additional safeguards when sharing data and provided retraining on the importance of protecting personal information.

In addition, we are offering restoration assistance services through IDX the data breach and recovery services expert. IDX restoration assistance services includes fully managed ID theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised. Please note, you will be automatically covered with the fully managed identity resolution services.

What You Can Do:

You are automatically covered for the fully managed identity resolution services, so there is no need to enroll for this benefit. If you have an identity theft issue, simply call IDX at 1-833-788-9712 for immediate assistance.

You should remain vigilant in reviewing your financial account statements and credit reports for fraudulent or irregular activity over the next 24 months. Additional information about protecting your identity is included in this letter, including recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or security freeze on your credit. We also encourage you to take full advantage of this service offering.

For More Information:

Please call 1-833-788-9712 or go to <https://app.idx.us/account-creation/protect> for assistance or for any additional questions you may have. IDX's Certified Recovery Advocates are available Monday through Friday from 6:00 am and 6:00 pm Pacific Time.

Sincerely,

Kings United Way

Additional Steps to Help Protect Your Information

1. **Telephone.** Contact IDX at 1-833-788-9712 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.
2. **Review your credit reports.** We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Attorney General.

3. **Place Fraud Alerts** with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Credit Bureaus

Equifax Fraud Reporting
1-866-349-5191
P.O. Box 105069
Atlanta, GA 30348-5069
www.equifax.com

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion Fraud Reporting
1-800-680-7289
P.O. Box 2000
Chester, PA 19022-2000
www.transunion.com

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well.

You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year.

Please Note: No one is allowed to place a fraud alert on your credit report except you.

4. **Security Freeze.** By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. There is no cost to freeze or unfreeze your credit files.
5. **You can obtain additional information** about the steps you can take to avoid identity theft from the following agencies. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

California Residents: Visit the California Office of Privacy Protection (www.oag.ca.gov/privacy) for additional information on protection against identity theft.

New York Residents: the Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; <https://ag.ny.gov/>.

Oregon Residents: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, www.doj.state.or.us/, Telephone: 877-877-9392.

All US Residents: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, www.consumer.gov/idtheft, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.