1525 LOCUST STREET PHILADELPHIA, PENNSYLVANIA 19102 WWW.KLINESPECTER.COM

<< Date>> (Format: Month Day, Year)

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<<first_name>> <<middle_name>> <<last_name>> <<suffix>>
<<address_1>>
<<address_2>>
<<city>>, <<state_province>> <<postal_code>>
<<country>>
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Re: Notice of Data Incident

Dear <<first name>> <<middle name>> <<last name>> <<suffix>>:

# What happened?

Kline & Specter, P.C. ("we" or "our") is writing to provide you formal notice of a data incident that occurred on March 13, 2023 (the "Incident"). The Incident was a ransomware attack in which some personal data may have been copied. We discovered the Incident on March 13, 2023 and have been diligently working to determine exactly what was copied and to reverse the damage to our computer systems. After thorough investigation, we have determined as of April 27, 2023, that while we have no affirmative information that any of your data has been copied, we cannot conclusively determine that none was copied; therefore, we are acting out of an abundance of caution to notify you that your identifying information may have been copied. Fortunately, our forensic examination gives us no reason to suspect that any information from any legal case was copied.

#### What information was involved?

The attackers both disabled portions of our network and took data that may include your personal identification information, including your name, Social Security number, and contact ID. Based on our investigation, we do not have any reason to suspect that information from any legal case was exfiltrated.

### What are we doing?

We are continuing to monitor and investigate the situation carefully. As of the date of this letter, we have no evidence that this information has been used in any way, including for identity theft.

Although the risk of data breaches cannot be eliminated altogether, we are undertaking a top-down review to determine what more we can reasonably do to minimize risk moving forward.

We are offering you twenty-four (24) months of identity monitoring services provided by Kroll, at no cost to you. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. Your identity monitoring services include Credit Monitoring, a Current Credit Report, Web Watcher, Public Persona, Quick Cash Scan, \$1 Million Identity Fraud Loss Reimbursement, Fraud Consultation, and Identity Theft Restoration.

To activate your membership and start monitoring your personal information please follow the steps below:

Visit https://enroll.krollmonitoring.com to activate and take advantage of your identity monitoring services.

Ensure that you enroll by: <<br/>b2b\_text\_6(ActivationDeadline)>>

Provide your Membership Number: << Member ID (S N)>>

For more information about Kroll and your Identity Monitoring services, you can visit info.krollmonitoring.com.

Additional information describing your services is included with this letter.

# What can you do?

We encourage you to remain vigilant for incidents of fraud or misuse, from any source, by reviewing and monitoring your account statements and credit reports, as detailed below. If you notice suspicious activity in your financial records, you should report it immediately to your financial institution or issuing bank.

You can also place a credit freeze with credit reporting companies. You can do so by contacting each of the credit agencies listed below. A credit freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a credit freeze may delay, interfere with, or prevent the timely approval of any requests you make for new loans, home mortgages, auto loans, employment, housing or other services. The credit reporting agencies may also charge a fee to place a freeze, temporarily lift a freeze that has been placed, or permanently remove it.

You may also place a fraud alert on your credit report. A fraud alert tells creditors to follow certain procedures like contacting you before they open any new accounts or change your existing accounts. For example, when a creditor receives a request to change one of your existing accounts, before making the change that creditor may call you to verify that you requested a change to your existing account. You can place a fraud alert with one of the credit agencies listed below and that agency will alert the other two agencies.

You can also contact the Federal Trade Commission ("FTC") and your state's attorney general to obtain information about how to prevent identity theft. You may also call your local sheriff's office and file a police report of identity theft, keeping a copy of the police report.

You may contact the FTC at Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, or at 1-877-IDTHEFT (438-4338), or by visiting <a href="https://www.consumer.ftc.gov">www.consumer.ftc.gov</a>

You may also obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report, once every 12 months from each of the agencies, by contacting any one of the following national consumer reporting agencies:

Experian: www.experian.com or 1-888-397-3742 or P.O. Box 4500, Allen, TX 75013

TransUnion: www.transunion.com or 1-800-680-7289 or TransUnion LLC, P.O. Box 1000, Chester, PA 19016

**Equifax**: www.equifax.com or 1-800-525-6285 or Equifax Information Services LLC, P.O. Box 740241, Atlanta, GA 30374-0241

You can also order a free credit report by visiting <u>www.annualcreditreport.com</u>, by calling toll-free at 1-877-322-8228, or by mailing a completed Annual Credit Report Request Form (available at <a href="https://www.consumer.ftc.gov/articles/pdf-0093-annual-report-request-form.pdf">https://www.consumer.ftc.gov/articles/pdf-0093-annual-report-request-form.pdf</a>) to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

**For more information**: If you have questions, you may contact our dedicated incident response line at 1-???-???-????, Monday through Friday from 8:00 a.m. to 5:30 p.m. Central Time, excluding major US holidays. Please have your Membership Number ready.

On behalf of Kline & Specter, P.C., we are sorry for any inconvenience this incident might have caused and promise that we are working diligently to maintain protection of your data.

Sincerely,

J. Eric Bowen

### Additional Resources for Individuals

# Obtaining copies of your credit reports.

For residents of Colorado, Georgia, Maine, Maryland, Massachusetts, New Jersey, Puerto Rico, and Vermont: You may obtain one or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit reporting agencies directly to obtain such additional report(s).

# Contacting the FTC and State Attorneys General.

All U.S. Residents: If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your home state. You may also contact these agencies for information on how to prevent or minimize the risks of identity theft.

You may contact the Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, www.ftc.gov/bcp/edu/microsites/idtheft, 1-877-IDTHEFT (438-4338).

*For Colorado residents*, you may contact the Colorado Office of the Attorney General, Consumer Protection: 1300 Broadway, 9th Floor, Denver, CO 80203; toll-free at 1-720-508-6000, www.coag.gov.

For Connecticut residents, you may contact the Connecticut Office of the Attorney General, 165 Capital Avenue, Hartford, CT 06106; toll-free at 1-860-808-5318; https://portal.ct.gov/ag

For DC residents, you may contact the District of Columbia Office of the Attorney General, Consumer Protection: 400 6th Street, NW, Washington, DC 20001; toll-free at (202)-442-9828 or by email at consumer.protection@dc.gov; https://oag.dc.gov/consumer-protection.

For Illinois residents, you may contact the Illinois Office of the Attorney General, Identity Theft Hotline: 100 W Randolph St., Fl. 12, Chicago, IL 60601; toll-free at 1-866-999-5630; https://www.illinoisattorneygeneral.gov/.

*For Massachusetts residents*, you may contact to Massachusetts Office of the Attorney General, 1 Ashburton Place, Boston, MA 02108; toll-free at 1-617-727-8400; https://www.mass.gov/contact-the-attorney-generals-office

For Maryland residents, you may contact the Maryland Office of the Attorney General, Consumer Protection Division: 200 St. Paul Place, 16th Flr., Baltimore, MD 21202, www.oag.state.md.us/Consumer, and toll-free at (888) 743-0023 or (410) 528-8662.

*For New York residents*, you may contact the New York Office of Attorney General, Consumer Frauds & Protection: The Capitol, Albany, NY 12224; toll-free at 1-800-771-7755; https://ag.ny.gov/consumer-frauds/identity-theft.

For North Carolina residents, you may contact the North Carolina Office of the Attorney General, Consumer Protection Division: 9001 Mail Service Center, Raleigh, NC 27699-9001; toll-free at (877) 566-7226 or (919) 716-6000; https://ncdog.com.

For Rhode Island residents, you may contact the Rhode Island Office of the Attorney General, Consumer Protection: 150 South Main Street, Providence, RI 02903; toll-free at (401) 274-4400; https://riag.ri.gov/consumerprotection.

# Reporting of identity theft and completing a police report.

For residents of Iowa: We recommend that you report any suspected incidents of identity theft to law enforcement or to the Attorney General, Consumer Protection Division. https://www.iowaattorneygeneral.gov/for-consumers/general-consumer-information/identity-theft

For residents of Massachusetts: You have the right to obtain a police report if you are a victim of identity theft.

*For residents of Oregon:* State law advises you to report any suspected identity theft to law enforcement, including the Attorney General, and the Federal Trade Commission.



#### TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You have been provided with access to the following services from Kroll:

### Triple Bureau Credit Monitoring and Single Bureau Credit Report

Your current credit report is available for you to review. You will also receive alerts when there are changes to your credit data at any of the three national credit bureaus—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you will have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft.

#### Web Watcher

Web Watcher monitors internet sites where criminals may buy, sell, and trade personal identity information. An alert will be generated if evidence of your personal identity information is found.

### **Public Persona**

Public Persona monitors and notifies when names, aliases, and addresses become associated with your Social Security number. If information is found, you'll receive an alert.

### **Ouick Cash Scan**

Quick Cash Scan monitors short-term and cash-advance loan sources. You will receive an alert when a loan is reported, and you can call a Kroll fraud specialist for more information.

# \$1 Million Identity Fraud Loss Reimbursement

Reimburses you for out-of-pocket expenses totaling up to \$1 million in covered legal costs and expenses for any one stolen identity event. All coverage is subject to the conditions and exclusions in the policy.

# **Fraud Consultation**

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

### **Identity Theft Restoration**

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.