



25521 Commercentre Drive
Lake Forest, California 92630
Attn: General Counsel (PR)

[Date]

[Insert Recipient's Name]

[Insert Address]

[Insert City, State, Zip]

RE: NOTICE OF DATA BREACH.
Please read this entire letter

Dear [Insert customer name]:

I am writing to let you know of a security incident that occurred which potentially involved personal data maintained by Del Taco. It is possible the incident may have involved an unauthorized disclosure of your personal information.

WHAT HAPPENED? On January 28, 2019, we learned through an investigation that certain information of Del Taco company team members may have been acquired without authorization as a result of a computer scheme known as “phishing,” where user credentials/passwords are inadvertently disclosed to an unauthorized party. Since learning of the incident, we immediately began our investigation into the attack, blocked further attempts, and implemented additional security measures.

WHAT INFORMATION WAS INVOLVED? We have reason to believe that information you provided to Del Taco as a part of your employment could have been acquired by an unauthorized person. That information potentially includes your name and social security number. Other, non-personal information (such as dates of employment and shift information) related to your employment with Del Taco may have also been acquired. To our knowledge, no payment card, banking or financial institution information about you was obtained.

WHAT WE ARE DOING. First and foremost, we want to sincerely apologize to you if any of your personal information was accessed or acquired as a result of this incident. We recognize that this issue can be frustrating, and we are taking steps to protect you and your personal information. Del Taco is conducting a thorough review of the potentially affected information, and will notify you if there are any significant developments or changes.

Del Taco has notified appropriate federal and state authorities, and has taken (and will continue to take) additional security steps to help prevent future incidents.

We have no evidence that any of your information has been misused. However, out of an abundance of caution and to help protect your identity, we are offering a complimentary two-year membership of Experian's® IdentityWorksSM. This product provides you with superior identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by: May 31, 2019** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/credit>
- Provide your **activation code:** [code]

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 866-274-4371 by **May 31, 2019**. Be prepared to provide engagement number **DB10934** as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at 866-274-4371. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for two years from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

WHAT YOU CAN DO. There are additional steps you can take to protect yourself from fraudulent activity and identity theft:

Monitor your credit reports for fraudulent transactions or accounts

- Obtain a free copy of your credit report maintained by each of the three credit reporting agencies by visiting www.annualcreditreport.com or by calling toll-free 877-322-8228.
- Review your reports carefully. If you find anything you do not understand or that is incorrect, contact the appropriate credit reporting agency.
- If you suspect fraudulent activity, contact your local law enforcement agency, the attorney general of your state, and the Federal Trade Commission.

Consider contacting the credit reporting agencies directly to activate a fraud alert or a security freeze

- A fraud alert will notify any merchant checking your credit history that you may be the victim of identity theft and that the merchant should take additional measures to verify the application. Notifying any of the three credit reporting agencies will place an alert on your file across all three.

- A security freeze restricts all creditor access to your account, but might also delay any requests you make for new accounts. Inquire with the credit reporting agencies for their specific procedures regarding security freezes.

Contact information for the three credit reporting agencies:

- Equifax: Fraud Victim Assistance Department
Consumer Fraud Division P.O. Box 740256, Atlanta, GA 30374
Phone: 800-525-6285
www.equifax.com
- Experian: National Consumer Assistance
P.O. Box 9554, Allen, TX 75013
Phone: 888-397-3742
www.experian.com
- TransUnion: Fraud Victim Assistance Department
P.O. Box 2000 Chester, PA 19016-2000
Phone: 800-680-7289
www.transunion.com

If You Have Questions

The Federal Trade Commission provides information about how to avoid identity theft and what to do if you suspect your identity has been stolen. They can be contacted at:

The FTC Identity Theft Clearinghouse
www.identitytheft.gov
Phone: 877-ID-THEFT
600 Pennsylvania Avenue, NW, Washington, D.C. 20580

You can also contact us in writing at 25521 Commercentre Drive, Lake Forest, California 92630, Attn: General Counsel (PR).

On behalf of Del Taco, we sincerely apologize for any inconvenience this may cause you.

Sincerely,



Jeanne Graves

Jeanne Graves
Vice President, Human Resources

Para su conveniencia y si quiere mas información sobre este aviso en español, por favor contáctenos a moreinfo@deltaco.com y alguien de nuestra organización le respondera lo mas pronto posible.

* Offline members will be eligible to call for additional reports quarterly after enrolling

** Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions