

April 16, 2019

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# Attorney General Xavier Becerra Office of the Attorney General California Department of Justice Attn: Public Inquiry Unit P.O. Box 944255 Sacramento, California 94244

Re: Data Security Incident

Dear Attorney General Becerra:

We represent LD Evans, CPA ("LD Evans") with respect to an incident involving the potential exposure of certain personal information described in detail below.

# 1. Nature of the possible security breach or unauthorized use or access

On March 4, 2019, LD Evans learned from Citrix that individuals' personal information may have been obtained by an unknown, unauthorized third party as the result of a security issue related to its use of Citrix ShareFile, a third-party file sharing service. LD Evans took immediate action to enhance security protocols and confirm that the issue could not lead to further unauthorized access. LD Evans also conducted an internal investigation, which determined that an unknown, unauthorized third party could have gained access to individuals' personal information stored within its Citrix ShareFile environment, including the names, addresses, dates of birth, Social Security numbers and bank account information of affected individuals.

# 2. Number of California residents potentially affected

Approximately 631 California residents were affected in this potential incident. LD Evans sent the potentially impacted individuals a letter notifying them of this incident on April 16, 2019. A copy of the notification sent to the potentially impacted individuals is included with this letter, which informs these California residents about the 12 months of credit monitoring and identity theft protection services that is being offered to them.

# 3. Steps LD Evans has taken relating to the potential incident

Upon learning of this issue, LD Evans immediately conducted an internal investigation to determine the extent of the information in Citrix ShareFile that was at risk and took steps to identify anyone potentially impacted by this incident. LD Evans has also taken steps to prevent a similar event from occurring in the 1133 Westchester Avenue • White Plains, NY 10604 • p 914.323.7000 • f 914.323.7001

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future, including ensuring all clients reset their passwords as required by Citrix Sharefile of all users, including LD Evans' clients.

### 4. Other notification and contact information

If you have any additional questions, please contact me at Gregory.Bautista@wilsonelser.com or (914) 872-7839.

Very truly yours,

Wilson Elser Moskowitz Edelman & Dicker LLP

a Gregory J. Bautista