



C/O ID Experts  
P.O. Box 10444  
Dublin, OH 43017-4044

Please Call: (800) 878-1684 Or Visit: <a href="https://ide.myidcare.com/ceci">https://ide.myidcare.com/ceci</a>
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<<First Name>> <<Last Name>>  
<<Address1>> <<Address2>>  
<<City>>, <<State>> <<Zip>>

March 13, 2019

### Notice of Data Security Incident

Dear <<First Name>> <<Last Name>>,

CorVel Enterprise Comp, Inc. recently discovered a data security incident involving your information as described below. To date, we have no evidence to suggest your information was subject to actual or attempted misuse. We want you to know that we take this matter very seriously and understand the personal nature of the information at issue.

#### What Happened

On February 14, 2019, we learned that one of our employees inadvertently and mistakenly sent an email with a report attached to the wrong email recipient on February 14, 2019. The error was immediately recognized and the recipient confirmed that the report was never opened and that the email and report have been deleted and were not retained, used, or further disclosed. There is no evidence to suggest that there has been any attempt to misuse any of your personal information.

#### What Information Was Involved

The personal information that was contained in the report included your name, date of birth, date of injury, and nature of your injury.

#### What We Are Doing

The privacy and security of your personal information is of the highest importance to us, and we are handling this incident with the greatest of care. We have confirmed the report containing your personal information was not opened and has been deleted, not retained, not used, and not further disclosed. We have also provided additional training to our employees and reviewed our security measures, to reduce the likelihood of a similar event occurring in the future.

#### What You Can Do

Again, at this time, there is no evidence that your information has been misused. If you have any questions, we encourage you to reach out to our call center representatives who have been fully versed on the incident and can answer questions or concerns you may have regarding protection of your personal information. Should we need to contact you in the future, updated information will be provided at <https://ide.myidcare.com/ceci>.

You will find additional information for steps you may consider taking to protect your information at the end of this letter.

**For More Information**

Please call (800) 878-1684 or go to <https://ide.myidcare.com/ceci> for assistance or for any additional questions you may have. ID Experts representatives are available Monday through Friday from 5 am - 5 pm Pacific Time.

Sincerely,

A handwritten signature in cursive script that reads "Mary Parrinello".

Mary Parrinello  
Privacy Officer

(Enclosure)



## Steps to Consider to help Protect your Information

**1. Review your credit reports.** We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to [www.annualcreditreport.com](http://www.annualcreditreport.com) or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

If you discover any suspicious items and have enrolled in MyIDCare, notify them immediately by calling or by visiting their Member website and filing a theft report.

If you file a theft report with MyIDCare, you will be contacted by a member of our ID Care team who will help you determine the cause of the suspicious items. In the unlikely event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement, to the Attorney General or to the Federal Trade Commission.

**5. Place Fraud Alerts** with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

### Credit Bureaus

Equifax Fraud Reporting  
1-866-349-5191  
P.O. Box 105069  
Atlanta, GA 30348-5069  
[www.alerts.equifax.com](http://www.alerts.equifax.com)

Experian Fraud Reporting  
1-888-397-3742  
P.O. Box 9554  
Allen, TX 75013  
[www.experian.com](http://www.experian.com)

TransUnion Fraud Reporting  
1-800-680-7289  
P.O. Box 2000  
Chester, PA 19022-2000  
[www.transunion.com](http://www.transunion.com)

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review.

**6. Security Freeze.** By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above in writing to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. The cost of placing the freeze varies by the state you live in and for each credit reporting bureau. The Credit Bureau may charge a fee of up to \$5.00 to place a freeze, lift, or remove a freeze. However, if you are a victim of identity theft and have filed a report with your local law enforcement agency or submitted an ID Theft Complaint Form with the Federal Trade Commission, there may be no charge to place the freeze.

**7. You can obtain additional information** about the steps you can take to avoid identity theft from the following agencies. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

**California Residents:** Visit the California Office of Privacy Protection ([www.privacy.ca.gov](http://www.privacy.ca.gov)) for additional information on protection against identity theft.

**All US Residents:** Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft), 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.