

## Brian J. Thurman, Ed.D. Superintendent

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January 9, 2025

Dear RUSD Families,

We are writing to make you aware of a recent cybersecurity incident involving PowerSchool, a software vendor which provides our Student Information System (SIS). Powerschool is a nation-wide vendor with approximately 16,000 customers representing millions of students in the United States.

On Tuesday, January 7, 2025, PowerSchool informed our leadership team that they experienced a cybersecurity incident involving unauthorized access to certain PowerSchool SIS customer data from across the country. Unfortunately, they have confirmed that some of this information belongs to Ramona Unified's families and educators.

PowerSchool informed us that the compromised data primarily includes parent and student contact information with data elements such as name and address information. They are working with urgency to complete their investigation and determine whether personally identifiable information belonging to our students was included.

Protecting our students is something we take seriously. With PowerSchool's help, more information and resources (including credit monitoring or identity protection services if applicable) will be provided to you as it becomes available.

Thank you for your patience and understanding.

Sincerely,

Brian Thurman, Ed.D. Superintendent