



**Hi there,**

We are reaching out to apologize for an awful incident that took place about 12 hours ago. We have experienced a data breach that might leak part of the information you used on EPAL. We have completely fixed the issue and found the culprit, but we are responsible for the mistake. For that, we are sorry.

**The **SAFE** information:**

1. Your account password
2. Your PayPal and Bank card related information, because we don't have them
3. Your mobile number, if you used mobile to sign up
4. Your current IP

**The leaked information is:**

1. Your sign-up email, if you have placed or received orders in the past
2. The IP used during the registration of a few thousand people who used the site in the past day

If you are affected, please look out for any suspicious emails, and do not download or click unknown links or files.