



July 1, 2026

Notice of Security Incident

Dear Student,

Lincoln Technical Institute, Lincoln College of Technology, and Nashville Auto-Diesel College (together “Lincoln Tech,” “we,” or “our”) is writing to let you know of a reported global cybersecurity incident involving the vendor that provides Lincoln Tech’s learning management system, Canvas.

What Happened?

Instructure Holdings, Inc., the company that provides Canvas, experienced a cybersecurity incident involving unauthorized activity in the Canvas platform. Canvas is used by approximately 9,000 schools and educational institutions, and this vendor-level incident affected many Canvas customers, including Lincoln Tech.

According to Instructure, the company detected unauthorized activity on April 29, 2026, took steps to revoke access, and began an investigation with outside forensic experts. Instructure later identified additional unauthorized activity on May 7 that was tied to the same incident. Instructure has notified potentially impacted institutions, including Lincoln Tech, and it believes the incident has been contained.

Upon receiving notice from Instructure, we immediately launched an investigation of our own, and we later determined that the impacted systems contained certain information related to you. While we are unable to say definitively if your information was accessed by the unauthorized actor, we are notifying you of the event in an abundance of caution. Neither we, nor Instructure, has seen any evidence of misuse of any information related to this incident.

What Information Was Involved?

Based on information provided by Instructure to date, the data involved appears to include information stored in Canvas including names, email addresses, student ID numbers, course names, enrollment information, and direct messages among Canvas users. Instructure has stated that it found no indication that core learning data (such as course content, submissions, or credentials), passwords, dates of birth, government identifiers, or any financial information was involved.

Lincoln Tech continues to work with Instructure to understand any impact to our institutions and individuals. We will share additional information when it becomes available.

What We Are Doing

Lincoln Tech's information security team is actively monitoring Instructure's Security Incident updates and is assessing any further impact to our systems and data.

We are in communication with Instructure and with outside counsel, and we will take appropriate action if additional information indicates risk to Lincoln Tech users or systems.

What You Can Do

At this time, the information available from Instructure indicates that no specific action is required. Nonetheless, we encourage you to exercise increased security awareness while using the internet. Best practices include:

- Remaining alert for unsolicited emails or messages appearing to come from Canvas or Lincoln Tech, particularly requesting login credentials or personal information. Report anything suspicious to CanvasIncident@lincolntech.edu.
- Using strong, unique passwords for Lincoln Tech accounts.
- Reviewing your credit reports. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.
- Placing fraud alerts with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Credit Bureaus

Equifax Fraud Reporting
1-866-349-5191
P.O. Box 105069
Atlanta, GA 30348-5069
www.equifax.com

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion Fraud Reporting
1-800-680-7289
P.O. Box 2000
Chester, PA 19022-2000
www.transunion.com

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year.

Please Note: No one is allowed to place a fraud alert on your credit report except you.

For More Information

Lincoln Tech remains dedicated to caring for its community. Please send an email to CanvasIncident@lincolntech.edu if you have questions, believe your account may have been impacted, or experience issues related to your Canvas account.

Instructure also maintains an up-to-date FAQ page with additional information concerning the incident. You can access this webpage at: https://www.instructure.com/incident_update

You can also obtain additional information about the steps you can take to avoid identity theft from the following agencies. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

California Residents: Visit the California Office of Privacy Protection (www.oag.ca.gov/privacy) for additional information on protection against identity theft. Office of the Attorney General of California, 1300 I Street, Sacramento, CA 95814, Telephone: 1-800-952-5225.

All US Residents: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580, <https://consumer.ftc.gov>, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.