[Date]

[Insert Recipient's Name] [Insert Address] [Insert City, State, Zip]



#### **NOTICE OF DATA BREACH**

## Dear [Insert customer name]:

We are contacting you regarding a cybersecurity incident experienced by Marquez Brothers International, Inc. (the "Company").

# What Happened?

On September 3, 2021 we discovered that an intruder had exploited vulnerabilities in our network to gain access to our computer systems and deployed ransomware to encrypt several of our systems. Upon learning of the unauthorized access, we immediately launched a thorough forensic investigation with the assistance of leading outside cybersecurity experts, and took steps to secure our systems. With the help of the forensic experts, we are confident that we have fully secured our network environment.

We analyzed all of our affected systems to determine what information the intruders may have been able to access. Based on this review, we have determined that some of your personal information may have been compromised and potentially exposed to third parties. Although we are unaware of any actual or attempted misuse of your information, we are providing you with this notification in an abundance of caution because certain information relating to you may have been accessed or acquired by unauthorized third parties during this incident.

### What Information Was Involved?

The personal information potentially compromised during this incident may have included records of the Company's employees and former employees. If you are receiving this notice, your personal information may have been involved, including your name, address, date of birth, email address, telephone number, social security number, and for some employees, drug/alcohol testing results.

## What Are We Doing?

Upon learning of this incident, we moved quickly to respond. As noted above, we have conducted a thorough forensic investigation with the assistance of leading outside cybersecurity experts. We immediately terminated the attackers' access to our network and took steps to ensure the security of our network and systems. We have upgraded our security controls company-wide and implemented additional measures and enhanced security tools to further protect information in our systems. Additionally, we have installed leading information security technologies that provide around-the-clock monitoring of our systems and network to detect threats and automatically block suspicious activity in real time.

We are also providing you complimentary credit monitoring services with a one-year membership in Experian's IdentityWorks<sup>SM</sup>. This product provides you with identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you enroll by: \_\_\_\_\_\_\_, 2021 (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: https://www.experianidworks.com/credit
- Provide your activation code: [code]

### What Can You Do?

We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your free credit reports for suspicious activity and to detect errors. Under U.S. law you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a> or call, toll-free 1-877-322-8228.

In addition, you have the right to place free of charge a "security freeze" on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. As an alternative to a security freeze, you have the right to place an initial or extended "fraud alert" on your file at no cost. Should you wish to place a security freeze or fraud alert, please contact the agencies listed below:

TransUnion Experian Equifax P.O. Box 9554 P.O. Box 160 P.O. Box 105788 Allen TX 75013 Woodlyn, PA 19094 Atlanta, GA 30348-5788 1-800-909-8872 1-800-298-0045 1-888-397-3742 for credit freezes: for credit freezes: for credit freezes: www.experian.com/freeze/center. www.transunion.com/creditfreeze www.equifax.com/personal/credit html for fraud alerts: -report-services for fraud alerts: www.transunion.com/fraud-alerts for fraud alerts: www.experian.com/fraud/center. www.equifax.com/personal/credit html -report-services

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. You also have the right to file a police report if you ever experience identity theft or fraud.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504\_cfpb\_summary\_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

**For New York residents**, the New York Attorney General provides resources regarding identity theft protection and security breach response at www.ag.ny.gov/internet/privacy-and-identity-theft. The New York Attorney General may be contacted: by phone at 1-800-771-7755; toll-free at 1-800-788-9898; or online at www.ag.ny.gov.

*For North Carolina residents*, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; or www.ncdoj.gov.

# For More Information

We sincerely regret this incident and any inconvenience it may cause you. Should you have questions or concerns regarding this matter, please do not hesitate to contact us at [Experian Call Center], \_\_ a.m through \_\_p.m. Pacific Time, Monday through Friday, except holidays, or at:

Marquez Brothers International, Inc. 5801 Rue Ferrari San Jose, CA 95138

databreachMBI@marquezbrothers.com

Sincerely,

Gustavo Marquez Jr.