November 11, 2024



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ANYTOWN, ST 12345-6789

#### NOTICE OF DATA BREACH

Dear Sample A. Sample:

Harbinger Group, LLC d/b/a Misionero Vegetables ("Misionero") writes to inform you of an event that involves your personal information. This letter contains information about the event, our response, and the resources available to you to help protect your information from possible misuse, should you feel it appropriate to do so.

What Happened? On September 27, 2024, Misionero became aware of suspicious activity in our network. We promptly took steps to secure our systems and initiated an investigation into the nature and scope of the event. The investigation determined that certain files on Misionero's network were accessed or acquired without authorization from September 26, 2024 to September 27, 2024. In response, Misionero undertook a thorough review of the affected data to determine what information was present and to whom it relates. On October 16, 2024, Misionero's review identified that personal information related to certain individuals was present in the affected files.

What Information Was Involved? The personal information related to you in the affected files includes your name and the following: Social Security number, driver's license number, and date of birth.

What We Are Doing. We take this event and the security of information in our care seriously. We moved quickly to respond and investigate the suspicious activity, secure our network, and notify potentially impacted individuals. As part of our ongoing commitment to information security, we are reviewing our policies and procedures to reduce the likelihood of similar future events. We also notified federal law enforcement and will be notifying relevant regulators, as required.

As an added precaution, we are also offering twelve (12) months of complimentary access to credit monitoring services through Experian. Individuals who wish to receive these services can enroll by following the enrollment instructions contained in the *Steps You Can Take to Help Protect Personal Information*. We are unable to enroll you on your behalf.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring free credit reports for suspicious activity and to detect errors. Suspicious activity should be promptly reported to relevant parties, such as your financial institution. Additional information and resources may be found below in the *Steps You Can Take to Help Protect Personal Information*.



**For More Information.** We understand you may have questions about this event not addressed in this letter. If you have any questions, please contact 833-918-6034 Monday through Friday from 8:00am to 8:00pm Central Time, excluding major U.S. holidays. You may also write to Misionero at 33155 Gloria Rd, Gonzales, CA, 93926.

Sincerely,

# Joe Merenda

Joe Merenda

#### STEPS YOU CAN TAKE TO HELP PROTECT PERSONAL INFORMATION

### **Enroll in Monitoring Services**

To help protect your identity, we are offering a complimentary twelve (12) month membership of Experian's® IdentityWorks<sup>SM</sup>. This product provides you with superior identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by**: **January 31, 2025** (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: <a href="https://www.experianidworks.com/credit">https://www.experianidworks.com/credit</a>
- Provide your activation code: ABCDEFGHI

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 833-918-6034 by **January 31, 2025.** Be prepared to provide engagement number as proof of eligibility for the identity restoration services by Experian.

# Additional details regarding your twelve (12) month Experian IdentityWorks Membership:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- Experian credit report at signup: See what information is associated with your credit file. Daily credit reports are available for online members only.<sup>1</sup>
- Credit Monitoring: Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration agents are immediately available to help you address credit and non-credit related fraud.
- Experian IdentityWorks ExtendCARE<sup>TM</sup>: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- Up to \$1 Million Identity Theft Insurance:<sup>2</sup> Provides coverage for certain costs and unauthorized electronic fund transfers.

### **Monitor Your Accounts**

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a> or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control



<sup>&</sup>lt;sup>1</sup> Offline members will be eligible to call for additional reports quarterly after enrolling.

<sup>&</sup>lt;sup>2</sup> The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. Addresses for the prior two to five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

| Equifax                                  | Experian                       | TransUnion                         |
|--|--------------------------------|------------------------------------|
| https://www.equifax.com/personal/credit- | https://www.experian.com/help/ | https://www.transunion.com/credit- |
| <u>report-services/</u>                  |                                | <u>help</u>                        |
| 1-888-298-0045                           | 1-888-397-3742                 | 1-800-916-8800                     |
| Equifax Fraud Alert, P.O. Box 105069     | Experian Fraud Alert, P.O. Box | TransUnion Fraud Alert, P.O. Box   |
| Atlanta, GA 30348-5069                   | 9554, Allen, TX 75013          | 2000, Chester, PA 19016            |
| Equifax Credit Freeze, P.O. Box 105788   | Experian Credit Freeze, P.O.   | TransUnion Credit Freeze, P.O.     |
| Atlanta, GA 30348-5788                   | Box 9554, Allen, TX 75013      | Box 160, Woodlyn, PA 19094         |

## **Additional Information**

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; <a href="www.identitytheft.gov">www.identitytheft.gov</a>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <a href="https://www.marylandattorneygeneral.gov/">https://www.marylandattorneygeneral.gov/</a>. Business contact information for Misionero is as follows: 33155 Gloria Rd, Gonzales, CA, 93926 and (831) 789-8900

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and <a href="www.ncdoj.gov">www.ncdoj.gov</a>.