KIRKLAND & ELLIS

October 16, 2023

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RIVERSIDE COUNTY OFFICE OF EDUCATION
3939 13TH ST
RIVERSIDE, CA 92501-3505

NOTICE OF DATA BREACH

Dear ███████,

We are writing to notify you of a cybersecurity issue that involved personal information about your current and/or former students. We had that information in connection with our representation of Illuminate Education, Inc. in certain legal matters.

What Happened?

On May 31, 2023, we were informed by our third-party software provider, Progress Software, of a global cybersecurity issue involving its MOVEit Transfer solution. MOVEit is a file transfer tool used by governments, companies, and organizations worldwide, many of whom were impacted by this global cybersecurity incident. According to Progress Software, unauthorized actors discovered a previously unknown cybersecurity vulnerability in the MOVEit Transfer software that could be exploited to gain unauthorized access to files being transferred using the tool. After learning of the issue, we quickly initiated an investigation and took steps to secure our MOVEit repository, including applying the relevant patches.

Through our investigation, we found that, between approximately May 27 and May 31, 2023, an unauthorized third party obtained certain files we transferred via the MOVEit tool. The files related to the January 2022 security incident at Illuminate Education. The information in those files constituted a subset of the data involved in that January 2022 incident and did not involve any new or different data and did not affect Illuminate's systems.

What Information Was Involved?

We have been working diligently to review the involved files to understand their nature and scope. Based on this review, we recently concluded that certain files included the following categories of student information for at least some students: student name, academic and behavior information, enrollment information, accommodation information, special education information, student disability code and description, date of birth, student identification number, and student demographic information. The types of student information involved varied by individual. We can confirm that the data involved did not contain Social Security numbers, credit card numbers, or bank account numbers.

What We Are Doing

We have been working diligently with leading cybersecurity experts to determine the nature and scope of how the MOVEit cybersecurity issue affected our MOVEit repository. We also reported and continue to communicate with law enforcement about the issue.

What You Can Do

Depending upon your state and local laws, you may have a legal obligation to notify individuals from your school or district whose data was contained in the files we transferred through the MOVEit tool. Please consult with your legal counsel to learn more about relevant local laws.

If you do have notification obligations, we can help you by:

- Mailing notice letters to the applicable individuals on your behalf;
- Providing a secure online portal where you can indicate who you want notified and provide addresses for those to be notified (the portal will also provide notification status updates);

- Offering those notified a complementary year of identity monitoring services;
- Providing a toll-free telephone assistance line to answer questions from notified individuals; and
- Assisting you with notices to federal or state regulators as necessary and upon request.

If you would like us to mail notifications on your behalf, please visit the Kroll Notification Navigator Portal ("Portal") https://www.krollnotification.com/redeem and create an account. When you access the Portal, you will be required to enter this code – ██████████ and █████ – to set up your account. **You have until <u>November 15, 2023</u> to take advantage of these services.** Once you have created your account, please review the available information and data. We ask that you make a selection to either opt in or opt out of the notification for your organization.

For More Information

If you have any questions, please visit https://www.krollnotification.com/redeem and create an account using the Code and Zip Code provide above. You can also call Kroll at (866) 846-0478, Monday through Friday from 8:00 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays.

Sincerely,

Kirkland & Ellis LLP

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