



URGENT
Please Open Immediately.

To the Family of
<<Firstname>> <<Middlename>> <<Lastname>>
<Address1>>
<Address2>>
<City>>, <<Stateprovince>> <<Postalcode>>
<<Intelligent Mail Barcode>>



<<FirstName>> <<MiddleName>> <<LastName>>
Membership Number: <<MembershipNumber>>

Member Services: 1-???-???-???
8:00 a.m. to 5:00 p.m. (Central Time), Monday through Friday
If you have questions or feel there may be an identity theft issue,
please call ID TheftSmart member services.

<<Date>> (Format: Month Day, Year)

To the Family of <<Firstname>> <<Middlename>> <<Lastname>>,

We are writing to inform you of the discovery of an illegal intrusion into the computer records of the Nebraska State College System (NSCS) that exposed some of your family member's personal information. The database involved contained the name, [Social Security number, Driver's License number, student identification number, related FAFSA application, limited student immunization information, foreign identification number] and address. Although our investigations are ongoing, the database involved did not house credit card information or student bank account information. While we have no evidence that the personal information has been used fraudulently, we are providing resources to assist you. We take this incident and privacy very seriously. We have initiated internal and third-party forensic investigations, and are working in conjunction with local and federal law enforcement agencies to ensure appropriate action is taken to protect your family member's information and remedy the situation.

What Happened

On May 23, 2012, there was unauthorized access into the Nebraska Student Information System (NeSIS— a data management system shared by the NSCS and the University of Nebraska (NU). The illegal intrusion was discovered by technical staff, and immediate corrective action was taken to stop and prevent further unauthorized access to the system. Although initial indications were that only NU records were involved, on May 30, 2012, further investigation determined that the breach also included data for NSCS's three institutions: Chadron State, Peru State, and Wayne State Colleges. Police seized computers and related equipment belonging to a University of Nebraska-Lincoln (UNL) undergraduate student who is believed to be involved in this incident.

Resources Available to You

Because protecting personal data is very important to us, we have engaged Kroll Advisory Solutions to provide expertise, information and support services. If you have questions, or feel there may be an identity issue connected to this incident, a call center dedicated to this matter is available at no cost to you at 1-???-???-????, 8:00 a.m. to 5:00 p.m. (Central time), Monday through Friday.

Enclosed with this letter are the "US State Notification Requirements" which contain important information that may be applicable to you as a resident of your state. For residents of a state not listed in this attachment, data security professionals encourage you to remain vigilant, to review account statements, to report instances of fraud, and to monitor credit, including ordering a free copy of the credit report. Contact information for the three major national consumer reporting agencies is listed in the attachment.

We regret any inconvenience or concern that this matter may cause, and wish to assure you we intend to take thorough steps to improve the security of our systems. Finally, in addition to the call center resource, you can check our Web site dedicated to providing information related to this matter at <https://nesis.nebraska.edu/security/>.

Sincerely,

A handwritten signature in black ink that reads "Stan Carpenter". The signature is written in a cursive style with a large, prominent "S" at the beginning.

Stan Carpenter
Chancellor

U.S. State Notification Requirements

For residents of Hawaii, Iowa, Maryland, Michigan, Missouri, North Carolina, Oregon, Vermont, Virginia, West Virginia, and Wyoming:

It is required by state laws to inform you that you may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. It is recommended by state law that you remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for unauthorized activity. You may obtain a free copy of your credit report by contacting any one or more of the following national consumer reporting agencies:

Equifax

P.O. Box 740241
Atlanta, Georgia 30374
1-800-685-1111
www.experian.com

Experian

P.O. Box 2104
Allen, TX 75013
1-888-397-3742
www.equifax.com

TransUnion

P.O. Box 2000
Chester, PA 19022
1-800-888-4213
www.transunion.com

For residents of Iowa:

State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

For residents of Oregon:

State laws advise you to report any suspected identity theft to law enforcement, as well as the Federal Trade Commission.

For residents of Maryland and North Carolina:

You can obtain information from the Maryland and North Carolina Offices of the Attorneys General and the Federal Trade Commission about steps you can take to avoid identity theft.

Maryland Office of the Attorney General

Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
1-888-743-0023
www.oag.state.md.us

North Carolina Office of the Attorney General

Consumer Protection Division
9001 Mail Service Center
Raleigh, NC 27699-9001
1-877-566-7226
www.ncdoj.com

Federal Trade Commission

Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580
1-877-IDTHEFT (438-4338)
www.ftc.gov/bcp/edu/microsites/idtheft/

For residents of Massachusetts and West Virginia:

It is required by state law that you are informed of your right to obtain a police report if you are a victim of identity theft. You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent; however, using a security freeze may delay your ability to obtain credit.

To place a security freeze on your credit report, you need to send a request to a consumer reporting agency by certified mail, overnight mail, or regular stamped mail. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. The consumer reporting agency may charge a fee of up to \$5.00 to place a freeze or lift or remove a freeze, unless you are a victim of identity theft or the spouse of a victim of identity theft, and you have submitted a valid police report relating to the identity theft incident to the consumer reporting agency.

Equifax Security Freeze

P.O. Box 105788
Atlanta, Georgia 30348
www.equifax.com

Experian Security Freeze

P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion (FVAD)

P.O. Box 6790
Fullerton, CA 92834-6790
www.transunion.com