

December 18, 2024

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<<Emp name, first>> <<Emp name, last>> <<Address, street>> <<Address, city>>, <<Address, state>> <<Address, ZIP>>
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NOTICE OF DATA BREACH

Dear <<Emp name, first>>

Natomas Unified School District ("Natomas") writes to notify you of an incident that may have affected the privacy of a previous username and password (as of June 2024) associated with your Natomas Unified School District network account. While we have no evidence this data was accessed or taken, we cannot rule this out with certainty. As such, we are notifying you out of an abundance of caution. As soon as NUSD became aware of the incident, district leaders took immediate action to secure the network and required all district staff to update passwords.

What Happened?

As shared in a communication this summer, on June 26, 2024, Natomas discovered suspicious activity in its network environment and immediately launched an investigation to determine its nature and scope. The investigation, which was conducted with the assistance of third-party forensic specialists, did not identify evidence that data was taken from our environment. However, we were unable to confirm whether an unauthorized user viewed usernames and passwords relating to Natomas Unified School District's network system. On November 15, 2024, the third-party forensic specialist concluded their investigation into this incident and are providing this notice to you in an abundance of caution and to be transparent.

What Information Was Involved?

Our analysis determined the type of information potentially impacted by this incident may include your name, username, and password for Natomas Unified School District's network, issued device, and/or software systems. There is no evidence any other personal information was compromised.

What We Are Doing.

Natomas Unified takes the confidentiality, privacy, and security of information in our care seriously. Upon discovery of the incident, we immediately commenced an investigation and took steps—and continue to take steps—to implement additional safeguards related to data privacy and security. Your password has been updated since June 26, 2024. No other action is required by you currently. NUSD requires password updates routinely and additional communications will be provided at a future date.

What You Can Do.

We recommend changing your passwords frequently and taking care not to reuse passwords between different accounts.

For More Information.

We understand you may have questions about the incident that are not addressed in this letter. If you have questions, or need assistance, please call Constituent and Customer Service at 916-561-5253 or email the department at customerservice@natomasunified.org.