

Notice of Data Incident
December 3, 2021

New York, NY – Nippon Life Insurance Company of America (Nippon Life Benefits) announces a data incident that may have impacted the privacy of certain information. On October 5, 2021, they discovered that an employee email account may have been accessed by an unauthorized party. In response, they immediately began an investigation and engaged third-party computer forensic specialists. The investigation determined the email account was accessed for a brief period of time on October 5, 2021. Therefore, they reviewed the contents of the email account and determined it contained information related to certain individuals. While there is no evidence to suggest information was misused as a result of this incident, they notified individuals with information contained in the email account in an abundance of caution. The type of information varied by individual, but included name and the following data elements: Social Security number and treatment/diagnosis information. In response to this incident, they changed email account passwords and conducted additional training related to data protection. In an abundance of caution, they are also offering potentially impacted individuals access to credit monitoring and identity protection services. To obtain more information about this incident or enroll in these services, individuals should contact their dedicated assistance line at (855) 604-1662, Monday through Friday (except U.S. holidays), from 9:00 a.m. to 9:00 p.m. ET. Individuals may also write to Nippon Life Benefits at 655 Third Avenue, 16th Floor, New York, NY 10017. Individuals are encouraged to remain vigilant against incidents of identity theft and fraud by reviewing credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Individuals may also place a fraud alert or credit freeze by contacting the credit reporting agencies: TransUnion 1-800-680-7289, P.O. Box 2000 Chester, PA 19016, transunion.com; Experian 1-888-397-3742, P.O. Box 9554 Allen, TX 75013, experian.com; Equifax 1-888-298-0045, P.O. Box 105069 Atlanta, GA 30348, equifax.com. Individuals can further educate themselves regarding identity theft, fraud alerts, credit freezes, and steps to protect their personal information by contacting the credit reporting bureaus, the Federal Trade Commission (“FTC”), or their state Attorney General. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.