

## DUNGAREES

c/o ID Experts  
PO Box 6336  
Portland, OR 97228-6336

<<mail id>>  
<<Name1>>  
<<Name2>>  
<<Address1>>  
<<Address2>>  
<<City>><<State>><<Zip>>

<<Date>>

Dear [Name],

We have recently learned that our online store was a victim of an illegal hack from a foreign entity, which may have resulted in a compromise to your credit card or debit card.

On November 20, 2015, we first became aware of a possible breach when we discovered that our website had been manipulated by hackers. After this discovery, we took immediate action to secure our website, and we engaged a forensic IT firm to assist us in determining how this occurred.

Based on our investigation, we believe that customer information associated with orders placed on our website between October 15, 2015 and November 20, 2015 may have been affected. We have determined that the information involved in this breach included customer name; customer billing, mailing, and email addresses; and credit or debit card number, the card's expiration date, and CVV. No Amazon or PayPal customers were affected by the illegal hack.

We truly value you as a customer, and we apologize that this criminal attack may have affected you.

We have purchased and are offering identity theft protection services through ID Experts®, a leading data breach and recovery services company, which will include: 12 months of recovery services, a \$1,000,000 insurance reimbursement policy, exclusive educational materials, and complete access to their fraud resolution representatives. With this protection, ID Experts will help you resolve issues if your identity is compromised.

Representatives from ID Experts have been fully versed on the incident and can answer questions or concerns you may have about this breach, as well as questions you may have about how to enroll in the free services, at 866-686-8670 or [www.idexpertscorp.com/protect](http://www.idexpertscorp.com/protect). ID Experts is available Monday through Friday from 8 a.m.–8 p.m. Central Time. Please note that the deadline to enroll is March 18, 2016.

You will find detailed instructions for enrollment on the enclosed Recommended Steps document. Also, you will need to reference the following access code when calling or enrolling on the website, so please do not discard this letter.

**Your Access Code: [Account Code]**  
**CALL 866-686-8670 8 a.m.–8 p.m. M–F or**  
**[www.idexpertscorp.com/protect](http://www.idexpertscorp.com/protect) 24hrs. a day**

Again, we want you to know that we regret any inconvenience or concern this incident may cause you. Be assured that we place a top priority on protecting the security of our customers' personal information, and, with the help of highly regarded security experts, we have put further safeguards in place to help prevent future attacks.

We know that you have many choices and hope you will continue to shop with us.

Sincerely,

Two handwritten signatures in black ink. The first signature is 'Patrick McClung' and the second is 'Michael McClung'. Both are written in a cursive, flowing style.

Patrick and Michael McClung

Dungarees

500 East Broadway

Columbia, MO 65201

866-538-6427

<http://dungarees.net/>

(Enclosure)

## Recommended Steps to Help Protect Your Information

**Please Note: Minors under the age of 18 should not have a credit history established and are under the age to secure credit. No one is allowed to place a fraud alert on your credit report except you. Please follow the instructions below to place the alert.**

**1. Website and Enrollment.** Go to [www.idexpertscorp.com/protect](http://www.idexpertscorp.com/protect) and follow the instructions for enrollment using your Access Code provided above. Once you have completed your enrollment, you will receive a welcome letter by email (or by mail if you do not provide an email address when you sign up). The welcome letter will direct you to the exclusive ID Experts Member Website where you will find other valuable educational information.

**2. Telephone.** Contact ID Experts at 866-686-8670 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

**3. Review your credit reports.** We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to [www.annualcreditreport.com](http://www.annualcreditreport.com) or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

If you discover any suspicious items and have enrolled with ID Experts, notify them immediately by calling or by visiting their Member website and filing a theft report.

If you file a theft report with ID Experts, you will be contacted by a member of the Recovery Department who will help you determine the cause of the suspicious items. In the unlikely event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Experts Recovery Advocate who will work on your behalf to identify, stop, and reverse the damage quickly.

You should also know that you have the right to file and obtain a police report if you ever experience or suspect identity fraud, and we encourage you to do so. Please note that, in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to your state's Attorney General.

**4. Place Fraud Alerts** with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

### Credit Bureaus

Equifax Fraud Reporting  
1-800-525-6285  
P.O. Box 740241  
Atlanta, GA 30374-0241  
[www.alerts.equifax.com](http://www.alerts.equifax.com)

Experian Fraud Reporting  
1-888-397-3742  
P.O. Box 9554  
Allen, TX 75013  
[www.experian.com](http://www.experian.com)

TransUnion Fraud Reporting  
1-800-680-7289  
P.O. Box 2000  
Chester, PA 19022-2000  
[www.transunion.com](http://www.transunion.com)

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review.

**5. Security Freeze.** By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above in writing to place the freeze. Keep in mind that, when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. The cost of placing the freeze varies by the state you live in and for each credit reporting bureau. The Credit Bureau may charge a fee of up to \$5.00 to place, lift, or remove a freeze. However, if you are a victim of identity theft and have filed a report with your local law enforcement agency or submitted an ID Theft Complaint Form with the Federal Trade Commission, there may be no charge to place the freeze.

**6. You can obtain additional information** about the steps you can take to avoid identity theft from the agencies listed above. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

**All US Residents:** Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, D.C. 20580, [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft), 1-877-IDTHEFT (438-4338), TDD: 1-202-326-2502.

**North Carolina Residents:** North Carolina residents may wish to review information provided by the North Carolina Attorney General to obtain information about preventing identity theft at <http://www.ncdoj.gov>, by calling 877-566-7226, or writing to 9001 Mail Service Center, Raleigh, NC 27699.

**Maryland Residents:** Maryland residents may wish to review information provided by the Maryland Attorney General to obtain information about preventing identity theft at <http://www.oag.state.md.us/idtheft>, by sending an email to [idtheft@aog.state.md.us](mailto:idtheft@aog.state.md.us), or calling 410-576-6491.