



Date: January 8, 2024

## **NOTICE OF DATA BREACH**

### **What Happened?**

On December 14, 2023, Blink Mobility received notice that a former vendor's database had a vulnerability that may have compromised some customer data on October 20, 2023. This MongoDB database was part of a legacy system that we replaced in August 2023.

### **What Information Was Involved?**

We believe that the vulnerability may have comprised data including some customer's phone numbers, email addresses, encrypted passwords, account registration dates, device info, device tokens, and details on subscription and rented vehicles.

### **What We Are Doing.**

Blink Mobility ensured the vulnerability was addressed and worked with the former vendor to ensure all remaining systems were shut down and that the potentially compromised data was deleted. We continue to take steps to ensure that customer data is always secure.

### **What You Can Do.**

Although the exposed password data was encrypted it is recommended that all customers update the password on any applications that share the same password as the legacy Blink Mobility app.

### **Other Important Information.**

Blink Mobility is committed to providing a secure environment for our customers. We fully built and maintained the new mobile app we launched in August 2023 ensuring that we have maximum control of our data in-house. Furthermore, we are expanding our cybersecurity auditing policies and processes for partners and third-party vendors.

### **For More Information.**

Call (888) 998.2546 ext. 4 or email [support@BlinkMobility.com](mailto:support@BlinkMobility.com)