

HITEC GROUP USA, INC.

October __, 2026

NOTICE OF DATA BREACH

Hitec Group USA, Inc. ("Hitec") regrets to inform you that it recently experienced a data security incident involving unauthorized access to your personal information maintained in our online store through compromised credentials belonging to a third-party application. This notice provides details regarding the incident and resources available to you to protect yourself. Hitec takes the security of your personal information seriously and regrets any concern caused by this incident.

What Happened?

On September 19, 2026, Hitec became aware that an unauthorized person gained access to data maintained in Hitec's online store through a third-party application, including data regarding Hitec's customers. It appears that the unauthorized activity occurred from September 13, 2026 through September 17, 2026.

What Information Was Involved?

We have determined that the following information was accessed: names, email addresses, shipping and billing addresses, phone numbers, and order history.

What We Are Doing?

After becoming aware of the incident, both Hitec and its vendor began investigating the incident and taking steps to terminate the unauthorized access.

The affected application was disabled, and harmful code and unauthorized website content were removed.

A report will be prepared about our investigation into the incident which you may request a copy of by mail or email.

What You Can Do?

Hitec encourages you to remain vigilant by: (a) reviewing your account statements regularly to identify any unauthorized activity and (b) monitoring your credit reports regularly to identify accounts you did not open and inquiries from creditors that you did not initiate.

Request a Free Credit Report: You may obtain a free copy of your credit report once every 12 months by visiting www.annualcreditreport.com or by contacting the three major credit reporting agencies:

- o Equifax: www.equifax.com | (888) 378-4329 | P.O. Box 740241, Atlanta, GA 30374
- o Experian: www.experian.com | (888) 397-3742 | P.O. Box 2390, Allen, TX 75013
- o TransUnion: www.transunion.com | (800) 916-8800 | P.O. Box 1000, Chester, PA 19016

If you see anything in your credit report that you do not understand or recognize, call the credit reporting agency. If you suspect that you are a victim of identity theft, you should contact your local law enforcement and file a report. You may also be able to report the identity theft to the Attorney General of the State in which you reside. You should keep a copy of any report filed with the law enforcement or the Attorney General because you may need to give copies to creditors to clear up your records or to access transaction records.

2. Place a Security Freeze and/or Fraud Alert on Your Credit File: You may place a security freeze or a fraud alert on your credit file. A security freeze prevents most potential creditors from viewing your credit report and, therefore, restricts the opening of unauthorized accounts. A fraud alert alerts potential creditors to take additional steps to verify your identity before granting new credit. Security freezes and fraud alerts generally are free to place, lift, or remove. Please contact the three nationwide credit reporting agencies (see above) for more information.

3. Contact Government Authorities for More Information or to Report Identity Theft:

Federal Trade Commission (FTC): You may learn more about avoiding identity theft, including placing a security freeze or fraud alert on your credit file, from the FTC at www.identitytheft.gov or by calling (877) 438-4338. The FTC's address is 600 Pennsylvania Avenue, NW, Washington, DC 20580.

State Regulators: The Appendix attached to this Notice contains contact information for certain State regulators that provide more information on preventing identity theft for residents of those States.

For More Information.

If you have questions about this notice or would like additional information (including further details regarding your personal information maintained by Hitec), please contact Experian at () (Hours: *am - pm M-F*) or @ , [insert

[website address](#)], or [\[insert address\]](#). Hitec has provided Experian with additional information regarding the data security incident.

Appendix to Notice of Data Breach

Hitec Group USA, Inc.

Certain State Regulators

District of Columbia: If you are a resident of the District of Columbia, you may obtain more information on preventing identity theft by visiting the website of the Office of the Attorney General for the District of Columbia at www.oag.dc.gov or contacting them at 400 6th Street NW, Washington, DC 20001 or (202) 727-3400.

New York: If you are a resident of the State of New York, you may obtain more information on preventing identity theft by visiting the following websites:

New York Department of State Division of Consumer Protection:

www.dos.ny.gov/consumer-protection

New York State Attorney General: www.ag.ny.gov

North Carolina: If you are a resident of the State of North Carolina, you may obtain more information on preventing identity theft by visiting the website of the North Carolina Attorney General's Office at www.ncdoj.gov or contacting them at 114 W. Edenton St., Raleigh, NC 27603 or (877) 566-7226.