



December 28, 2023

NOTICE OF DATA BREACH

Maxco Supply, Inc. has always given the highest priority to the privacy and security of its employees' information, and it is with this in mind that we are notifying you of a recent data security incident that may have involved your personal information.

What Happened?

On December 8, 2023, a Maxco employee notified Maxco leadership of the existence of a letter indicating that confidential information related to past and present Maxco employees may have been released on the internet. Prior to being informed of the letter, Maxco leadership had no knowledge (or any reason to believe) that any security incident or release of employee confidential information might have occurred. Maxco took immediate steps to determine the source and scope of this matter and notified all current Maxco employees (via e-mail and postings at the facilities) of this potential problem.

What Information Was Involved?

At this early stage, we do not know all of the information that may have been compromised. However, we have been able to determine that some confidential information related to Maxco employees can be viewed on the "Dark Web." The information may include: first and last name, date of birth, Social Security number, driver's license number, home address and related tax/employment information. The information may have been released on the "Dark Web" between July and October of 2023. Please note that not all information indicated has been exposed for all employees. We are working to determine the level of detail for each employee and ex-employee.

What We Are Doing.

Maxco has always taken extensive steps to protect its systems and confidential employee information from unauthorized access/disclosure. Through its legal counsel, Maxco has retained the assistance of cybersecurity experts to ensure that Maxco's electronic systems are secure and to identify the source, if any, of the breach of security. We are also reviewing company policies and procedures to ensure that the appropriate controls are in place and to prevent future occurrences, including engaging security specialists to assess Maxco's controls and help implement additional safeguards as needed. We are continuing to work to determine the scope of the information available on the "Dark Web," whether there was an actual breach of Maxco's systems by an outside source, and when confidential information may have been released. We have also notified the FBI, and the appropriate state authorities of this incident.

What You Can Do.

If you are receiving this letter, Maxco has reason to believe that your confidential information has been or may have been made available for viewing by third-parties. As such, Maxco recommends you take immediate steps to ensure that your confidential information is not misused. Given the nature of the information potentially exposed, we strongly recommend that you monitor your personal financial and related accounts. Further, we strongly recommend you contact the three national credit reporting agencies referenced below and place a fraud alert on your online accounts and activity. A fraud alert tells creditors to contact you before they open any new accounts or change existing accounts. The initial fraud alert stays on your credit report for one year. You can renew it after that one year has passed. You may also want to consider placing free credit freezes on your credit files. A credit freeze means potential creditors cannot get your credit report and thus can't open new accounts in your name. You can obtain more information about fraud alerts and credit freezes by contacting the FTC or one of the national credit reporting agencies listed below.

605 S. Zediker Ave. * P.O. Box 814 * Partier, CA 93648
Phone (559) 646-6700 * Fax (559) 646-6710



Agency	Online Reporting Tool	Phone Number
Experian	https://www.experian.com/fraud/center.html#content-01	(888) 397-3742
Transunion	https://www.transunion.com/fraud-alerts	(800) 680-7289
Equifax	https://www.equifax.com/personal/education/identity-theft/articles/-/learn/fraud-alert-security-freeze-credit-lock/	(800) 525-6285

You are also entitled to a free credit report from each of these agencies which can be obtained at: www.annualcreditreport.com.

Although we are not certain of the source of any breach, Maxco leadership has arranged to offer you a free 12-month subscription to Identity Defense Total, a credit monitoring and identity theft protection service. Identity Defense Total provides essential monitoring and protection of credit data. It also monitors the “Dark Web” and alerts you if your Social Security number, credit cards, and bank account numbers are found in unsecure online locations.

Identity Defense Total features includes:

- Dark Web Monitoring
- High Risk Transaction Monitoring
- Customer Support & Victim Assistance
- 3-Bureau Credit Monitoring
- Monthly Credit Score
- Identity & Authentication Alerts
- Security Freeze Capability

If you wish to take advantage of this free monitoring service, you must enroll by March 31, 2024. To activate this coverage please visit the web site listed below and enter the activation code. The activation code is required for enrollment and can only be used one time by the individual addressed. In order to enroll, you will need to provide your mailing address, phone number, Social Security number, date of birth, email address and the activation code.

Web Site: <https://app.identitydefense.com/enrollment/activate/maxc>

Activation Code: [REDACTED]

This service is complimentary. No payment method will be collected during enrollment and there is no need to cancel. We apologize for any inconvenience and urge you to enroll today. Protecting your information is important to Maxco, as is addressing this incident with the information and assistance you may need.

Other Important Information

Notice to you was not delayed due to law enforcement investigation. For additional information about your privacy rights, you may visit the website of the California Department of Justice, Privacy Enforcement and Protection at <https://www.oag.ca.gov/privacy>. You may also contact the FTC or the California Identity Theft website (<https://oag.ca.gov/idtheft>) to obtain additional information about avoiding identity theft.

We deeply regret that this incident has occurred. If you have any questions or concerns, please contact David Bryant at privacyofficer@maxcopackaging.com.

Very truly yours,

Maxco Supply, Inc.

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