

Dear MyTopo Patrons and Friends,

We are writing to inform you about a data security incident that may have involved your personal information on MyTopo.com. On Friday, November 19, we discovered that the MyTopo.com website had been attacked. Out of an abundance of caution we took our site offline shortly after identifying the security incident.

MyTopo takes the protection of your information very seriously. We are contacting you as a precautionary measure to explain the incident and provide you with steps you can take to protect your personal information.

### **What information was involved**

We believe the attacker may have accessed personal information maintained in your profile on MyTopo.com. This information includes name, email address, billing or shipping address, and MyTopo login password.

The attacker did not access any financial or credit card information since we do not store those details on MyTopo.com servers. The breach is isolated to MyTopo.com and does not impact any other sites or related services, including Terrain Navigator Pro.

### **When did this happen**

The event was identified on November 19 and the services were taken offline within an hour of discovery. Current investigations indicate data may have been compromised as early as November 13.

### **What we are doing**

Our team has been working since the attack was detected to determine the extent of any compromised information and to identify and mitigate any connected security issues. Our service will resume as soon as we have taken all appropriate steps to secure the MyTopo.com servers.

### **What you can do**

We are notifying you so you can take immediate action to protect your personal information. If you use a common password between MyTopo.com and other websites, please change your password on those websites immediately. Once the MyTopo systems are restored and secured, you will be prompted to create a new password on the MyTopo site.

As a best practice, we recommend that you remain vigilant and promptly report to us and to the proper law enforcement authorities any suspicious activity or suspected identity theft.

We sincerely apologize for this incident and regret any inconvenience it may cause you. We deeply value your relationship with MyTopo. Should you have further questions, please contact [support@mytopo.com](mailto:support@mytopo.com).

Sincerely,

Paige Darden and the MyTopo Team