MAMMOTH HOSPITAL
Elevate Your Health

Post Office Box 660 · 85 Sierra Park Road · Mammoth Lakes, CA 93546 · 760-934-3311 · Fax 760-924-4029 · www. mammothhospital.com

Notice of Unauthorized Access to Protected Health Information

To: [patient name]
            [patient address]

Date of Notice: _____

The Southern Mono Healthcare District d/b/a Mammoth Hospital ("Mammoth Hospital") regrets to inform you that information pertaining to your medical record may have been disclosed to an individual not authorized to view said records, details of which follow.

What Happened:
The incident occurred on 09/05/2020. Mammoth Hospital was notified on that date. A laptop of a Mammoth Hospital staff member was stolen from a vehicle.

Who Viewed Your Information:
We have no knowledge of anyone actually viewing your information as of today's date but needed to inform you of the possibility, as we were unable to confirm the laptop hard-drive was encrypted.

Description of Information Disclosed:
[update depending on exact information disclosed for particular person]

Steps You Should Consider to Protect Yourself:
Consider initiating a credit check. The contact information of the major credit reporting agencies are:
- Equifax
  - Equifax.com/personal/credit-report-services
  - 800-685-1111
  - P.O. Box 740241, Atlanta, GA 30374-0241
- Experian
  - Experian.com/help
  - 888-EXPERIAN (888-397-3742)
  - P.O. Box 2104, Allen, TX 75013-0949
- Transunion.
  - TransUnion.com/credit-help
  - 888-909-8872
  - P.O. Box 1000, Chester, PA 19022

Consider informing your bank and credit card companies.

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Consider initiating a service to protect your credit history, such as LifeLock, TrustedID, IDWatchdog, or similar service.

What Actions Have Been Taken by Southern Mono Healthcare District:
The Southern Mono Healthcare District has investigated this incident, reviewed the processes that caused the incident, and have made appropriate changes where necessary to mitigate the possibility of a future similar occurrence. The foregoing has been formally documented in Incident Report HIPAA00042 and reported to the California Department of Public Health.

If you have questions about this incident you may call (760) 934-3311 and ask for the Privacy Officer or the Compliance Officer.