



Notice of a Data Incident

Merani Hospitality, Inc. (“Merani”) is committed to protecting the privacy of the information entrusted to us and takes this responsibility seriously. This commitment extends to notifying individuals when their information may be compromised. On May 14, 2020, Merani discovered that certain of our customers’ information could have been obtained by a third-party that placed unauthorized computer code on payment processing system used at the Parkway Prime Restaurant located at 401 Buffalo Avenue, Niagara Falls, NY 14303. The code may have targeted certain personal information of customers who made credit card purchases at the restaurant between February 16, 2017 and May 20, 2020. This information included customer names, credit or debit card numbers, CVV codes and expiration dates.

Upon identifying the incident, Merani promptly removed the code from its systems and retained a forensic security firm to investigate the incident. Merani has also notified law enforcement. Additionally, we have taken steps to alert the credit card brands of the incident so they can monitor affected customers’ credit and debit card accounts for potential fraudulent activity. Finally, we have taken additional technical steps to further

secure the restaurant's payment processing system to prevent this type of incident from occurring in the future.

Merani encourages individuals to remain vigilant to the possibility of fraud and identity theft by reviewing credit card, bank, and other financial statements for any unauthorized activity. If individuals detect any suspicious activity, they should notify the entity with which the account is maintained, and promptly report the suspicious activity to appropriate law enforcement authorities, including the police and their state attorney general. In addition, anyone looking for information on fraud prevention can review tips provided by the FTC at www.ftc.gov/idtheft.

We value the trust our customers place in us to protect their privacy, take our responsibility to safeguard their personal information seriously and apologize for any inconvenience or concern this incident might cause our affected customers. For further information and assistance regarding this incident, please call 833-613-0921 from 9:00 a.m. to 7:00 p.m. Eastern Standard Time, Monday through Friday.

Posted on July 13, 2020