



RON CHAPMAN, MD, MPH
Director & State Health Officer

State of California—Health and Human Services Agency
California Department of Public Health



EDMUND G. BROWN JR.
Governor

September 26, 2013

Name

Address

City, State, Zip Code

Dear Name:

We are writing to you because the California Department of Public Health, Center for Family Health, Women, Infants, and Children (WIC) Program experienced a security incident involving your personal and medical information.

On August 20, 2013, a contracted Madera County WIC employee mistakenly gave WIC paper records about you to another participant. Upon discovering the mistake, the participant immediately notified the Madera County WIC office and returned your records.

The information was limited to your name and medical information (in the form of the expected date of delivery of your child), and did not contain any other medical or personal information, such as a Social Security number, Driver's License number, or financial account numbers which could expose you to identity theft. Nonetheless, we felt it necessary to inform you since your personal information was involved.

Please keep a copy of this notice for your records in case of future problems with your medical records. You may also request a copy of your medical records from your facility, to serve as a baseline. For additional information about your medical privacy rights, you may visit the Web site of the California Department of Justice's Privacy Enforcement and Protection Unit at: www.privacy.ca.gov.

Please accept our deepest apology for any inconvenience this situation may cause you. We regret that this incident occurred and want to assure you we are reviewing and revising our procedures and practices to minimize the risk of recurrence.



Women, Infants and Children (WIC) Program
3901 Lennane Drive MS 8600 Sacramento, CA 95834
PO Box 997375 MS 8600 Sacramento, CA 95899-7375
(916) 928-8500 Internet Address: www.wicworks.ca.gov


Name

September 26, 2013

Page 2

Should you need any further information regarding this incident, please contact Ilse Arrambide, Madera County WIC Program Director at (559) 675-7623.

Sincerely,

for 

Mark S. Meis, Ph.D.

Chief, Program and Business Integrity Section II
California Department of Public Health