



Bureau of Automotive Repair

Executive Office
10949 North Mather Blvd.
Rancho Cordova, CA 95670

www.smogcheck.ca.gov



July 3, 2013

Dear Shop Owner,

We are writing to you because of a security incident involving bank routing information of Smog Check stations licensed with the Bureau of Automotive Repair (BAR).

We recently learned that an unauthorized individual accessed the network of one of our service providers between May 2012 and March 2013. We are notifying you because the unauthorized individual may have had access to files containing bank account numbers and bank routing numbers belonging to Smog Check stations licensed with the BAR.

To help prevent unauthorized access and fraudulent activity on your account, we recommend that you monitor your account for suspicious activity. If you choose to close your account, contact the financial account issuer and tell them that your account may have been compromised, and ask that they report it as "closed at customer request."

If you open a new account, ask your account issuer to give you a PIN or password associated with the new account. This will help control access to the account.

We have enclosed additional privacy protection recommendations on the reverse side of this notice, and for more information on identity theft, you may visit the Web site of the Department of Justice's Privacy Enforcement and Protection Unit at www.privacy.ca.gov.

Please be aware that you may receive multiple notifications from BAR concerning this event.

We regret that this incident occurred and want to assure you we are working with the service provider to ensure additional controls and safeguards are implemented to minimize the risk of recurrence. Calls regarding this incident should be directed to the Consumer Information Center at 1.800.952.5210.


John Wallaich, Chief
Bureau of Automotive Repair

Enclosure