



REDACTED

VIA CERTIFIED MAIL: REDACTED

Re: Important Information Regarding Your Protected Health Information

Dear REDACTED:

Sharp HealthCare is committed to protecting the privacy and security of our patients' health information. We are writing to inform you of an incident involving some of that information.

On February 6, 2017, we discovered that a computer and an external memory device were missing from a secure storage area. The devices were used to capture and process information about your blood pressure and cardiac health history and may have contained information related to the blood pressure study, including your name, date of birth, age, current medications, and family history.

Law enforcement is aware, and Sharp and the San Diego Police Department are continuing to investigate, and to actively seek the missing devices. We have no reason to believe that the devices were stolen for the information they contained or that your information has been misused in any way. However, we wanted to let you know this happened and assure you we take it very seriously. As a precaution, we recommend that you regularly review the Explanation of Benefits (EOB) statements your health insurer sends you. If you identify medical services listed on the EOB that you did not receive, please contact your health insurer. To prevent something like this from happening in the future, we are conducting a review of our physical security practices and moving forward with additional safeguards.

We deeply apologize for any inconvenience this may cause you. If you have any questions regarding this matter, please do not hesitate to call 1-800-263-0217.

Sincerely,

A handwritten signature in blue ink that reads "Paul Belton". The signature is stylized and cursive.

Sharp HealthCare
Paul Belton, Vice President
Corporate Compliance