

October 20, 2017

Dear ,

I regret to inform you that on September 27, 2017, an employee of Palomar Health unintentionally misdirected an email containing a worklist which included certain patient-related information about you to an unintended recipient. The email **did not include information such as payment information (e.g. credit card or bank account numbers,) social security numbers, driver's license, or medical record documentation.** The email did however, contain the following types of information about you which may have been viewed: patient name, hospital-assigned identification number, admittance and discharge date, site of care (including facility and unit location), information related to coding and primary payer/health plan name. No policy number or subscriber identification numbers were included.

The unintended recipient notified us of this error and has signed an assurances document stating that he has deleted the email and did not retain, further use or disclose the information contained therein.

The protection of patient information is important to Palomar Health and we take this matter very seriously. To that end, we have investigated the incident and are taking action to address this.

Please note that we are required by law to notify the California Department of Public Health of this incident. The Department may conduct an investigation and you may be contacted by a representative of the Department as part of that investigation.

Should you have any questions about the information contained in this letter, please contact me by calling 760-480-7992.

Sincerely,

A handwritten signature in black ink, appearing to read 'K. Jackson', with a long horizontal flourish extending to the right.

Kim Jackson, Privacy Officer,
Palomar Health