



C/O ID Experts  
PO Box 6336  
Portland, OR 97228-6336

[Name]  
[Address1]  
[Address2]  
[City, State Zip]

This letter is in reference to your credit card ending in: \_\_\_\_\_.

Dear [Name],

I am writing to let you know of a security incident occurring between April 9, 2012, and June 12, 2012, involving our website, [www.ThePartsBin.com](http://www.ThePartsBin.com). Due to this incident, we have reason to believe that your name and credit card information may have been accessed without authorization.

We have taken several steps to protect customer information since the discovery of this incident. We have added extra security to ThePartsBin.com site and servers to prevent similar attacks from occurring. We have notified law enforcement, and we are continuing to investigate the incident. We have also informed the payment networks and credit reporting agencies so that they may take appropriate action.

Even though to date we have not received any reports of misuse of information, we recommend that you monitor your financial accounts and credit reports for fraudulent transactions. Please consider contacting the credit reporting agencies if you wish to put in place a fraud alert or obtain a free copy of your credit report. If you see anything you do not recognize or understand, call the credit agency's number listed on the report. Examples of suspicious activity include accounts you did not open, inquiries from creditors you did not initiate, or an inaccurate home address or Social Security Number. Contact information for the credit reporting agencies is below should you have questions about fraud alerts or need help reading your credit report. You can protect yourself from the possibility of identity theft with respect to your credit card information by immediately contacting your credit card issuer to close, freeze, or re-issue your account.

Equifax: 1-800-525-6285; [www.equifax.com](http://www.equifax.com); P.O. Box 740241, Atlanta, GA 30374-0241

Experian: 1-888-EXPERIAN (397-3742); [www.experian.com](http://www.experian.com); P.O. Box 9532, Allen, TX 75013

TransUnion: 1-800-680-7289; [www.transunion.com/fraud](http://www.transunion.com/fraud); Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790

As you monitor your transaction records and credit reports, if you suspect fraudulent transactions have occurred, contact your local law enforcement agency or credit card issuer.

In addition, the Federal Trade Commission web site at [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft) contains information and tips to help individuals guard against identity theft.

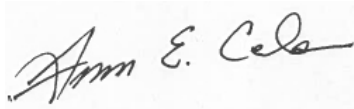
For updated information on this incident go to: <http://www.thepartsbin.com/customernotification.html>

You may also contact us in writing at ThePartsBin.com, 16941 Keegan Ave., Carson, CA 90746 Attention: C.O.O.; or you can also call our response team at ID Experts® at 1-877-866-6619. If you call, you will need to reference the following access code for verification purposes, so please have this letter handy.

**Your Access Code:** [Insert ID Experts codes]

On behalf of ThePartsBin.com, we take our responsibility to protect and preserve customer information very seriously. We work diligently to protect customer information, and we deeply regret any inconvenience or concern this incident may cause you.

Sincerely,

A handwritten signature in black ink that reads "Aaron E. Coleman". The signature is written in a cursive style and is positioned above the printed name.

Aaron E. Coleman, C.O.O.