

C/O RUST CONSULTING INC
PO BOX 2540
FARIBAULT MN 55021-9540



Dominican Hospital

1555 Soquel Dr.
Santa Cruz, CA 95065
Direct 831.462.7700
dominicanhospital.org

IMPORTANT LEGAL MATERIALS



- UAA - <<SequenceNo>> - 662

<<Name 1>>
<<Name 2>>
<<Name 3>>
<<Name 4>>
<<Address 1>>
<<Address 2>>
<<City>> <<State>> <<Zip 10>>
<<CountryName>>

August 18, 2016

Dear <<Patient Name>>:

At Dominican Hospital the privacy of our patients' medical information is important, and we are committed to protecting it. This commitment includes notifying our patients if we believe that the privacy of their medical information may have been compromised. We regret to inform you that a recent incident exposed your medical information to an unintended audience.

Dominican Hospital regularly meets with community providers and health plans for assistance in the coordination of care for patients that have a relationship with both the provider and the hospital. On July 28, 2016, we discovered that a Microsoft Excel workbook was transmitted using our secured (encrypted) email system to a local health plan containing an excessive number of patients, some of whom may not be covered by or associated with the health plan. We determined that you are one of these patients. The health plan is cooperating with us during the investigation and we are waiting their promised attestation that the information has been destroyed. For that reason, we are confident that the information has not been and will not be used for fraudulent purposes.

This Microsoft Excel workbook contained a limited amount of data only, which consisted of your name, account number, admission date, length of stay, total charges, the unit you were seen in, the room number you were seen in, and your insurance carrier name. It **did not** include your social security number or other financial information.

We sincerely regret this incident occurred and are taking appropriate measures to do everything that we reasonably can to prevent any similar incident in the future, including appropriate disciplinary action and our continued efforts to educate staff. In closing, if you have any questions or concerns regarding this incident, please call (866) 306-9902.

Regards,

Brandon Goulter
Facility Compliance Professional
Dominican Hospital

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IMPORTANT LEGAL MATERIALS



* B A R C O D E 3 9 * - UAA - <<SequenceNo>> - 33

<<Name1>>
<<Name2>>
<<Name3>>
<<Name4>>
<<Address1>>
<<Address2>>
<<City>> <<State>> <<Zip10>>
<<CountryName>>

August 18, 2016

Dear <<Patient Name>>:

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This Microsoft Excel workbook contained a screenshot of a patient list from our Electronic Health Record System that was inadvertently pasted within the document due to human error. This screenshot consisted of your name, age (including DOB), gender, medical record number, account number, admission date, length of stay, attending physician, primary care physician, the unit you were seen in, the room number you were seen in, and the reason for your visit to the hospital. It **did not** include your social security number or other financial information.

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