



Return Mail Processing Center
 PO Box 9349
 Dublin, Ohio 43017

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May 3, 2019

Dear <<salutation>>

NOTICE OF A DATA BREACH	
What Happened?	You may have received medical care from a healthcare provider employed by or engaged with EmCare, Inc. or one of its affiliates (EmCare). EmCare values and respects the privacy of your information, which is why we are advising you of a recent incident that may have involved some of your personal information. We recently became aware that an unauthorized third party obtained access to a number of EmCare employees' email accounts. We are investigating the incident and implementing measures to prevent future occurrences. We have no reason to believe that your information has been misused to commit fraud or identity theft; however, we are providing guidance on how you can protect yourself.
What Information Was Involved?	On February 19, 2019, we determined that the accounts contained some of your personal information, including your name, Social Security number.
What We Are Doing	<p>Upon learning of the incident, we promptly launched a comprehensive investigation to determine the scope of the issue and who is impacted and we retained a leading forensic security firm to assist. Additionally, we are taking measures to help prevent this type of incident from occurring in the future, including but not limited to, implementing certain technology solutions such as Advanced Threat Protection and providing all staff further training and reminders about email and internet technology security.</p> <p>Although we are not aware of any instances of fraud or identity theft, we are offering a complimentary one-year membership of Experian IdentityWorksSM Credit 3B. This product helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. IdentityWorks Credit 3B is completely free to you and enrolling in this program will not hurt your credit score. For more information on identity theft prevention and IdentityWorks Credit 3B, including instructions on how to activate your</p>

	<p>complimentary one-year membership, please see the additional information provided in this letter.</p>			
<p>What You Can Do?</p>	<p>As a precautionary measure, we recommend that you remain vigilant to protect against potential fraud and/or identity theft by, among other things, reviewing your account statements and monitoring credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities, including the police and your state’s attorney general as well as the Federal Trade Commission (FTC).</p>			
<p>Other Important Information</p>	<p>You may wish to review the tips provided by the FTC on fraud alerts, security/credit freezes and steps you can take to avoid identity theft. For more information and to contact the FTC, please visit www.ftc.gov/idtheft or call 1-877-ID-THEFT (1-877-438-4338). You may also contact the FTC at Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.</p> <p>Credit Reports: You may obtain a free copy of your credit report once every 12 months from each of the three national credit reporting agencies by visiting www.annualcreditreport.com, by calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at www.annualcreditreport.com/cra/requestformfinal.pdf.</p> <p>Alternatively, you may elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries, including obtaining information about fraud alerts and placing a security freeze on your credit files, is as follows:</p> <table border="0" data-bbox="462 1255 1347 1428"> <tr> <td>Equifax 1-800-349-9960 www.equifax.com P.O. Box 105788 Atlanta, GA 30348</td> <td>Experian 1-888-397-3742 www.experian.com P.O. Box 9554 Allen, TX 75013</td> <td>TransUnion 1-888-909-8872 www.transunion.com P.O. Box 2000 Chester, PA 19022</td> </tr> </table> <p>Fraud Alerts: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least ninety (90) days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any new accounts in your name. To place a fraud alert on your credit report, contact any of the three national credit reporting agencies using the contact information listed above. Additional information is available at www.annualcreditreport.com.</p> <p>Credit and Security Freezes: You may have the right to place a credit freeze, also known as a security freeze, on your credit file, so that no new credit can be</p>	Equifax 1-800-349-9960 www.equifax.com P.O. Box 105788 Atlanta, GA 30348	Experian 1-888-397-3742 www.experian.com P.O. Box 9554 Allen, TX 75013	TransUnion 1-888-909-8872 www.transunion.com P.O. Box 2000 Chester, PA 19022
Equifax 1-800-349-9960 www.equifax.com P.O. Box 105788 Atlanta, GA 30348	Experian 1-888-397-3742 www.experian.com P.O. Box 9554 Allen, TX 75013	TransUnion 1-888-909-8872 www.transunion.com P.O. Box 2000 Chester, PA 19022		

	<p>opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company. Since the instructions for how to establish a credit freeze differ from state to state, please contact the three major credit reporting companies as specified below to find out more information:</p> <table data-bbox="462 525 1388 651"> <tr> <td data-bbox="462 525 755 619">Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348</td> <td data-bbox="755 525 1047 619">Experian Security Freeze P.O. Box 9554 Allen, TX 75013</td> <td data-bbox="1047 525 1388 651">TransUnion Security Freeze Fraud Victim Assistance Dept. P.O. Box 6790 Fullerton, CA 92834</td> </tr> </table> <p>You can obtain more information about the fraud alerts and credit freezes by contacting the FTC or one of the national credit reporting agencies listed above.</p> <p>This notification was not delayed as a result of a law enforcement investigation.</p>	Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348	Experian Security Freeze P.O. Box 9554 Allen, TX 75013	TransUnion Security Freeze Fraud Victim Assistance Dept. P.O. Box 6790 Fullerton, CA 92834
Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348	Experian Security Freeze P.O. Box 9554 Allen, TX 75013	TransUnion Security Freeze Fraud Victim Assistance Dept. P.O. Box 6790 Fullerton, CA 92834		
For More Information	For additional information and assistance, please call (855) 424-0467 between 9:00 a.m. and 9:00 p.m., Eastern time Monday through Friday.			

We value the trust you place in us to protect the privacy and security of your information and we apologize for any inconvenience or concern that this incident might cause.

Sincerely,

Alta Whisnant, MS, RHIA, CHC

Alta Whisnant
Privacy Official

Activating Your Complimentary Credit Monitoring

To help protect your identity, we are offering a **complimentary** one-year membership of Experian IdentityWorksSM Credit 3B. This product helps detect the possible misuse of your personal information and provides you with superior identity protection support focused on the immediate identification and resolution of identity theft.

Activate IdentityWorks Credit 3B Now in Three Easy Steps

1. ENROLL by: **August 8, 2019** (Your code will not work after this date.)
2. VISIT the **Experian IdentityWorks website** to enroll: <https://www.experianidworks.com/3bcredit>
3. PROVIDE the **Activation Code: «account_no»**

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-288-8057. Be prepared to provide the engagement number **DB12250** as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 12-MONTH EXPERIAN IDENTITYWORKS CREDIT 3B MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks Credit 3B.

You can contact Experian **immediately about fraud issues without needing to enroll in the product**. Identity Restoration specialists are available to help you address credit and non-credit related fraud.

Once you enroll in Experian IdentityWorks, you will have access to the following additional features:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

Activate your membership today at <https://www.experianidworks.com/3bcredit>
or call 877-288-8057 to register with the activation code above.

What you can do to protect your information: There are additional actions you can take to reduce the chances of identity theft or fraud on your account(s). Please refer to www.ExperianIDWorks.com/restoration for this information. If you have any questions about IdentityWorks, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-288-8057.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.