



Compliance Department
Sherman Building, Suite 3100
Telephone: (916) 734-8808; Fax: (916) 734-0222

UC Davis Health System
2315 Stockton Boulevard
Sacramento, CA 95817

October 3, 2014

PATIENT NAME
PATIENT ADDRESS

Dear PATIENT NAME:

UC Davis Health System is committed to maintaining the privacy and security of our patients' health information. For this reason, it is important to us that we make you aware of a recent privacy event.

On September 26, 2014, a member of our Information Technology (IT) team detected abnormal activity in the email account of one of our providers. Upon further investigation, it was determined that the provider's email was compromised by an unknown source. This resulted in the unauthorized use and potential impermissible access of the email account. Since we are unable to determine the exact nature of the access by this unauthorized third-party, we are sending a letter to all patients who had information about them included in this email account.

UC Davis providers sometimes use their UC Davis email for patient care purposes. For example, staff may communicate about upcoming appointments, or providers might discuss patient care during a consult or referral. When this happens, limited amounts of patient information may be included in the provider's email account.

Specifically, you are receiving this letter because we identified an email communication about you in the compromised account that included: <INSERT>. Please note that there was no financial, billing, social security or other identifying information about you in the email. Neither your personal email account nor your MyChart account, if you have one, was affected by this event.

If you have any additional questions regarding this incident please contact us at: (916) 734-8808 or by email to: privacyprogram@ucdmc.ucdavis.edu.

Sincerely,

A handwritten signature in blue ink that reads "Shara Merritt Reed".

Shara Merritt Reed
Privacy Program Director
UC Davis Health System