

Suggested Subject Line of Email: NutriKids-NutriLink Data Security Incident

September 18, 2020

Dear Rocklin Unified School District Families,

This letter is to inform you of a data security breach that impacted NutriKids-NutriLink, the District's student lunch data program that stores some student and parent information regarding nutrition services for Rocklin Unified School District. We are one of many districts using NutriKids-NutriLink that was affected by this breach. RUSD has been a customer of NutriKids-NutriLink for many years, and in that time has had no unauthorized access or data breaches with this software. We do not believe there is any reason to be alarmed or unduly concerned, but we wanted you to be informed about what happened.

Timeline with information provided to us from NutriKids-NutriLink:

On September 17, 2020 we were informed by Rocklin Unified Parent that there was a bug in the NutriLink software that may allow unauthorized access to the NutriKids-NutriLink system. The initial report was focused on NutriKids-NutriLink Databases where families can look up information on their student(s), which we do use and Link® to through our district website.

Following the steps provided, we were able to confirm the ability to access student information and reported it immediately to NutriKids-NutriLink.

On September 18, we were able to speak with NutriLink's COO Brent England who verified they were able to fix the bug and remove the ability to gain access through the portal.

This breach may have revealed **Student First Name, Last Name, Student ID Numbers, and Free or Reduced Lunch Status**. However, having spoken with Mr. England we were able to confirm that no other data elements were impacted as a result of this incident. Social security numbers, credit card data, or other personal information is not kept in our NutriKids-NutriLink database.

We have submitted Data Security Breach notifications with the California Office of the Attorney General as required by California Civil Code s.1798.29(e) and s.1798.82(f). And will continue to monitor this issue.

While there is no evidence to suggest that your specific data was misused, out of an abundance of caution, we have removed the link to the NutriKids portal from our district website and are awaiting further information from NutriLink@s as to the scope of the data that was exposed.

We have no reason to believe that any data was accessed revealing sensitive information such as, Social Security numbers, credit card numbers, financial account information, or other information directly impacting your credit rating. Rocklin Unified School District does not keep this type of information associated with your NutriKids-NutriLink account. Nevertheless, If you suspect your personal information has

been misused, visit the Federal Trade Commission's site at [IdentityTheft.gov](https://www.ftc.gov/identitytheft) to get recovery steps and to file an identity theft complaint. Your complaint will be added to the FTC's Consumer Sentinel Network, where it will be accessible to law enforcement for their investigations.

For Link@s and more information go to www.rocklinusd.org/Data-Breach. Here you will also see updated information on the actions NutriKids-NutriLink is taking to prevent this from happening to our school district and others in the future. If you have any questions, including how to reset your password, please email safedata@rocklinusd.org and one of our RUSD Technology Services experts will respond and help you in a timely manner.

Thank you,

Rocklin Unified School District