



Saint Agnes Medical Center

May 4, 2016

NOTICE OF DATA BREACH

Dear Employee,

I am writing to inform you about an unfortunate data breach that occurred on May 2, 2016, affecting 2,812 Saint Agnes colleagues.

WHAT HAPPENED

Saint Agnes Medical Center was targeted by an isolated email phishing attack in which a scammer impersonated our Chief Executive Officer and requested that W-2 information be sent via email. There was no breach to any of our Saint Agnes systems and all patient information remains secure. Rather, we were the target of what is known as a BEC (Business Email Compromise/Correspondence) attack, which typically focuses on tax information that can be used to obtain fraudulent returns.

As a result of the BEC attack, the information from W-2s of all individuals employed by Saint Agnes Medical Center during calendar year 2015 has been compromised.

WHAT INFORMATION WAS INVOLVED

The scammer obtained 2015 W-2 data for 2,812 Saint Agnes employees. This includes your name, address, salary information, withholding information and Social Security Number.

WHAT ARE WE DOING

We have responded promptly and aggressively and are taking all of the necessary steps to inform appropriate agencies, including the Office of the Attorney General.

To protect your information, we are offering every affected individual a one-year membership of Experian's ProtectMyID Elite. This product will monitor all three credit-monitoring bureaus, provide up to \$1 million in reimbursement for fraudulent charges, and provide identity restoration services should you suffer identify theft or fraud.

Details about your one-year ProtectMyID membership, along with the unique code required to activate your account will be mailed to your home later this week. It will arrive in a letter addressed to you, from Saint Agnes Medical Center.

WHAT YOU CAN DO

As soon as you receive your unique code in the mail, please activate your ProtectMyID membership to help protect your identity.

It is also recommended that you call the IRS at 800-908-4490 to find out if anything has been fraudulently submitted under your Social Security Number. You can also fill out the ID Theft Affidavit (Form 14039) so that your account will receive additional scrutiny should any fraudulent submissions be made in the future.

FOR MORE INFORMATION:

For more resources on tax-related identity theft, visit <https://www.irs.gov/Individuals/Identity-Protection>.

If you have further questions and would like to speak with a Saint Agnes representative, please call this designated message line: 450-4696.

Again, we are very sorry that you have been affected by this unfortunate incident. Please do not hesitate to reach out to your area VP or to call the message line with any questions or concerns.

Sincerely,

A handwritten signature in cursive script that reads "Nancy Hollingsworth".

Nancy Hollingsworth
President and CEO