

Southern California Center for Anti-Aging  
Mail Handling Services  
777 E Park Dr  
Harrisburg, PA 17111



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February 5, 2021

Dear [REDACTED]:

Southern California Center for Anti-Aging is committed to protecting the confidentiality of our patients' information. We are writing to inform you of an incident involving some of that information. This notice explains the incident, measures we have taken, and some steps you can take in response.

On December 9, 2020, we learned that an unauthorized person may have gained access to an employee's email account. We secured the account and undertook a comprehensive review of the contents of the email account. The review determined that some of your information may have been contained in the email account, including your name and limited clinical information about care you received from Southern California Center for Anti-Aging.

We have no indication that your information has been misused. However, in an abundance of caution, we wanted to advise you of the incident and assure you that we take it very seriously. We recommend that you review the statements you receive from your healthcare providers. If you see any services that you did not receive, please contact the provider immediately.

To help prevent something like this from happening again, we are implementing additional email security and enhancing our security infrastructure and systems.

We deeply regret any concern or inconvenience this incident may cause you. If you have any questions about this incident, please call 1-888-984-9065, Monday through Friday, between 6:00 a.m. and 3:00 p.m., Pacific time.

Sincerely,

A handwritten signature in black ink, appearing to read "Judi Goldstone".

Judi Goldstone, MD