

NOTICE OF DATA BREACH

The Superior Court of California for the County of San Joaquin (the “Superior Court”) has completed an investigation of unauthorized activity involving its computer network.

What Happened? Upon learning of unauthorized activity, the Superior Court took immediate action to contain the incident and began an investigation with the assistance of a cybersecurity firm that has assisted other organizations in similar situations and reported the incident to law enforcement. The investigation determined that an unauthorized person gained access to some Superior Court systems between October 25 and October 30, 2024, and acquired copies of certain files.

What Information Was Involved? The Superior Court searched and reviewed the files that may have been involved, which took a substantial amount of time and effort, and determined that they contained individuals’ names with one or more of the following: Social Security number, driver’s license or California identification card number, tax identification number, passport number, military identification number, account number or credit or debit card number, medical information, and/or health insurance information.

What We Are Doing. To help prevent something like this from happening again, the Superior Court has taken, and will continue to take, steps to enhance the security of its computer network.

The Superior Court is also offering a complimentary one-year membership in Experian® IdentityWorksSM to individuals whose personal information may have been involved in the incident. This product helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. IdentityWorks is completely free to you and enrolling will not hurt your credit score.

If you believe your personal information or that of a minor in your care may have been involved in this incident and you are interested in enrolling in the services, please see the information and instructions below.

For individuals over 18 years of age, to enroll in IdentityWorks, please visit <https://www.experianidworks.com/credit> and provide Activation Code D56KGFR8Q or contact Experian’s customer care team at (877) 288-8057 and provide the Activation Code and Engagement Number B154380. The deadline to enroll is 5:59 p.m. Central Time on November 30, 2027.

- **Details Regarding the Experian IdentityWorks Credit Plus Membership**
A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:
 - **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
 - **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.

- **Internet Surveillance:** Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

For individuals under 18 years of age, to enroll in IdentityWorks, a parent or guardian should visit <https://www.experianidworks.com/minorplus> and provide Activation Code ZQS7MVKHS or contact Experian's customer care team at (877) 288-8057 and provide the Activation Code and Engagement Number B154381. The deadline to enroll is 5:59 p.m. Central Time on November 30, 2027.

- **Details Regarding the Experian Identityworks Minor Plus Membership**

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Social Security Number Trace:** Monitoring to determine whether enrolled minors in your household have an Experian credit report. Alerts of all names, aliases and addresses that become associated with your minor's Social Security Number (SSN) on the Experian credit report.
- **Internet Surveillance:** Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

What You Can Do. We remind individuals that it is always a good idea to be vigilant for incidents of fraud or identity theft by reviewing account statements and free credit reports for any unauthorized activity. Please also review the *Additional Steps You Can Take* information below. You can also enroll in the Experian IdentityWorks membership that we are offering.

For More Information. We apologize for any concern or inconvenience this incident may cause. We have established a dedicated, toll-free call center to answer questions that individuals may have about the incident. If you have questions, please call (844) 354-1371, available Monday through Friday, between 8:00 a.m. and 5:00 p.m. Pacific Time, excluding major U.S. holidays.

ADDITIONAL STEPS YOU CAN TAKE

We remind you it is always advisable to be vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

- *Equifax*, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-888-378-4329
- *Experian*, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742
- *TransUnion*, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-833-799-5355

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

- *Federal Trade Commission*, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.identitytheft.gov

Fraud Alerts and Credit or Security Freezes:

Fraud Alerts: There are two types of general fraud alerts you can place on your credit report to put your creditors on notice that you may be a victim of fraud—an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for one year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft with the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years.

To place a fraud alert on your credit reports, contact one of the nationwide credit bureaus. A fraud alert is free. The credit bureau you contact must tell the other two, and all three will place an alert on their versions of your report.

For those in the military who want to protect their credit while deployed, an Active Duty Military Fraud Alert lasts for one year and can be renewed for the length of your deployment. The credit bureaus will also take you off their marketing lists for pre-screened credit card offers for two years, unless you ask them not to.

Credit or Security Freezes: You have the right to put a credit freeze, also known as a security freeze, on your credit file, free of charge, which makes it more difficult for identity thieves to open new accounts in

your name. That is because most creditors need to see your credit report before they approve a new account. If they cannot see your report, they may not extend the credit.

How do I place a freeze on my credit reports? There is no fee to place or lift a security freeze. Unlike a fraud alert, you must separately place a security freeze on your credit file at each credit reporting company. For information and instructions to place a security freeze, contact each of the credit reporting agencies at the addresses below:

- **Equifax Security Freeze**, PO Box 105788, Atlanta, GA 30348, www.equifax.com
- **Experian Security Freeze**, PO Box 9554, Allen, TX 75013, www.experian.com
- **TransUnion Security Freeze**, PO Box 2000, Chester, PA 19016, www.transunion.com

You will need to supply your name, address, date of birth, Social Security number and other personal information.

After receiving your freeze request, each credit bureau will provide you with a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

How do I lift a freeze? A freeze remains in place until you ask the credit bureau to temporarily lift it or remove it altogether. If the request is made online or by phone, a credit bureau must lift a freeze within one hour. If the request is made by mail, then the bureau must lift the freeze no later than three business days after getting your request.

If you opt for a temporary lift because you are applying for credit or a job, and you can find out which credit bureau the business will contact for your file, you can save some time by lifting the freeze only at that particular credit bureau. Otherwise, you need to make the request with all three credit bureaus.