



4695 MacArthur Court, 11th Floor
Newport Beach, CA 92660

Dear Customer:

We are writing this letter to inform you of a data security incident that involved some of your personal information.

What Happened?

On March 10, 2016, Staminus Communications was the victim of an unauthorized intrusion into its network. As a result of this intrusion, systems were temporarily taken offline and customer information was exposed. The protection of the personal information of its customers is very important to Staminus. Upon discovering this attack, Staminus took immediate action, including launching an investigation into the attack, notifying law enforcement, restoring its systems, and putting additional security measures into place to help prevent a future incident.

What Information Was Involved?

Based on our initial investigation, we know that names, as well as usernames, passwords, and contact information, were exposed. Staminus' investigation into the incident is ongoing.

What Are We Doing?

In addition to the steps noted above (e.g., restoring our systems and notifying law enforcement), we have implemented multi-factor authentication requirements. We also are continuing to work with the Federal Bureau of Investigation ("FBI") in its investigation of the incident. We continue to work with law enforcement in their investigation of this breach, and our notice to you has not been delayed as a result of any law enforcement investigation.

What You Can Do

- **Change Your Passwords.** While the Staminus passwords compromised were hashed, it is possible that the decryption key was compromised as well. Thus, you should immediately change your Staminus password. Additionally, we highly recommend customers who utilize similar credentials across different platforms reset any passwords on accounts that may use the same or a similar password to their Staminus login.
- **Be Aware of Phishing Schemes.** You should also always be on the lookout for phishing schemes. Any email correspondence we may send regarding this matter will not contain a link, so if you receive an email appearing to be from us that contains a link, it is not from us, and you should not click on the link. Also, never provide sensitive information to unsolicited requests claiming to come from us, your bank or other organizations. We would never ask you for sensitive information via email.
- **Obtain a Free Credit Report.** You may request a free copy of your U.S. credit report once every 12 months by visiting www.annualcreditreport.com or by calling 1-877-322-8228 toll free. You can print a copy of the request form at <http://www.ftc.gov/bcp/menus/consumer/credit/rights.shtml>.
- **Contact Credit Reporting Agencies.** You may contact credit reporting agencies at the following toll-free phone numbers:

	Equifax	Experian	TransUnion
Phone	1-800-525-6285 or 1-888-766-0008	1-888-397-3742	1-800-680-7289



4695 MacArthur Court, 11th Floor
Newport Beach, CA 92660

- **Contact Law Enforcement.** If you believe you are the victim of identity theft, you should immediately contact your local law enforcement agency, your state's attorney general, or the Federal Trade Commission. Please visit <http://www.ftc.gov/idtheft> or call 1-877-ID-THEFT (877-438-4338), or write to Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580 for additional guidance.

For More Information

We sincerely regret that this happened and will continue to put the right measures in place to maintain the security of your information. Should you have any questions or other concerns about this matter, please don't hesitate to contact us at:

- **Email:** matt.mahvi@staminus.net
- **Phone:** [INSERT]
- **Address:** 4695 MacArthur Court, 11th Floor
Newport Beach, CA 92660

Sincerely,

Matt Mahvi
CEO
Staminus Communications