

Subject: Fw: Security Notice Regarding Your Account

From: Jessica Hall <gracie_cod@yahoo.com>

To: "orders@whatgreatskin.com" <orders@whatgreatskin.com>

Tue, 11 Sep 2012 11:31:30 -0700 (PDT)

----- Forwarded Message -----

From: WhatGreatSkin.com <customer@whatgreatskin.com>

To: Jessica <gracie_cod@yahoo.com>

Sent: Tuesday, August 28, 2012 9:36 PM

Subject: Security Notice Regarding Your Account



1-(866)-929-1117
9:00 AM - 4:30 PM PST M-F
180 S. Mary Ave. Nipomo, CA 93444

Account Security Notice *from* WhatGreatSkin.com

At WhatGreatSkin.com, we take account security very seriously and use industry standard encryption to ensure that your account information is kept secure.

This afternoon at 3:30PM PST, our servers were hit with an organized attack, which was immediately detected by our server administrators. Our server administration team discovered that the following account information may have been compromised: customer names, addresses, and credit card details.

WhatGreatSkin.com was immediately taken offline to prevent further access, and all credit card information was wiped from our secure database to make it completely inaccessible to further attempts. At this time, it is unclear if the data compromised can be used to make unauthorized charges.

WhatGreatSkin.com will not contact you in any way, including by email, asking for your credit card information, social security number, or any other personally identifiable information.

If you are asked for that information, you can be confident that WhatGreatSkin.com is not the entity asking.

We thank you for your patience as we complete our investigation of this incident, and regret any inconvenience. We've restored service and are performing a complete security audit.

WhatGreatSkin.com · 180 S. Mary Ave. Nipomo, CA 93444 · 1-(866)-929-1117

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