



Dear,

We value your business and respect the privacy of your information, which is why, as a precautionary measure, we are writing to let you know about a data security breach that may involve your personal information. We sincerely apologize for any inconvenience or concern this may cause you.

On 7/2/2019 at about 12:50pm Hospice of San Joaquin experienced a cyber ransomware attack on its network. The data accessed may have included personal information such as full name, patient ID number, diagnoses, home address and other sensitive information. Though the malicious software accessed our servers, we do not believe, or have any indication your information has been utilized, disseminated or disclosed to unauthorized parties.

Hospice of San Joaquin values your privacy and deeply regrets that this incident occurred. Hospice of San Joaquin is conducting a thorough review of the potentially affected information, and will notify you if there are any significant developments. Hospice of San Joaquin has implemented additional security measures designed to prevent a recurrence of such an attack, and to protect the privacy of Hospice of San Joaquin's valued customers.

For further information and assistance, please contact CARINA  
PAGTALUNAN at (209)-957-3888 between 8:00 a.m. - 4:30 p.m. [PST]  
Monday-Friday

Sincerely,

A handwritten signature in black ink that reads "Rebecca Burnett".

Rebecca Burnett MPA, BSN, RN, CHPN, CHA  
Chief Executive Officer