



16th October 2018

Xavier Becerra  
Attorney General's Office  
California Department of Justice  
Sacramento, CA  
94244

To whom it may concern:

This letter includes a copy of the notice sent to users regarding a security incident that occurred on the Artix Entertainment, LLC online network.

**Copy of the notice:**

Email subject: Important Information Regarding Your Account

Email body: Two talented individuals found a vulnerability in our older game websites (*specifically AdventureQuest, DragonFable, and MechQuest*). We were notified of this on October 16th, 2018. Thankfully, they have worked diligently with us to fix these issues and protect our game network. Because we respect your privacy and the privacy of all our players, we are writing to let you know about this data security incident. While we have no evidence of your data being leaked, it is possible that your personally identifiable information was accessed, which for our games is limited to your game account name, password, email address, and IP address.

Although there is no evidence that your account has been tampered with, we urge you to change your password. Please use a unique password on every online service you use (*seriously... this is so important on the internet now*). While you are updating your password(s) to secure your account, be sure to download our new Artix Games Launcher. It is a far more secure way to play as you do not need the Flash Plugin or a web browser... and you can play all of our games in one place. If you need any help with any of your Artix Entertainment video game accounts, please contact player support.

Battle On!  
Adam Bohn (Artix)  
CEO, Artix Entertainment, LLC  
www.Artix.com

Links to contact Support were included in the email body and notice was also posted on our websites.

Sincerely,

PJ Beemer Renehan  
Vice President, Product & Operations  
Artix Entertainment, LLC  
813 482-1314