



SHARESPOST

C/O ID Experts  
PO Box 4219  
Everett WA 98204

ENDORSE



NAME

ADDRESS1

ADDRESS2

CSZ

COUNTRY



SEQ  
CODE 2D  
Ver 3-GE

BREAK

To Enroll, Please Call:

1-833-918-2060

Or Visit:

<https://ide.myidcare.com/sharespost>

Enrollment Code: <<XXXXXXXXXX>>

December 20, 2019

### Notice of Data Breach

Dear <<Full Name>>,

#### What Happened?

I am writing to let you know of an incident that may have permitted access to your personal information. Specifically, from September 6 to 18, an unauthorized party gained access to an employee email account (the "Incident"). We discovered this on September 30, after internal security enhancements on September 18 had already halted the access. We immediately began investigating the scope of the Incident and potentially affected individuals. While we currently have no direct evidence that any personal information was accessed due to the Incident, the investigation has been unable to rule out the possibility that personal information was accessed.

#### What Information Was Involved?

The employee email account in question contained a copy of a shareholder application form for the SharesPost 100 Fund on which you were named as an owner, trustee, or beneficiary, and which include your name, then-current address, date of birth, social security number, then-current contact information, and, in some cases for the account owner, bank account number.

#### What Are We Doing?

Upon discovering the Incident, we took steps to understand the nature and scope of the attack. We have also reviewed our policies and operational processes and implemented additional information security measures to reduce the likelihood that such an incident will occur again as well as to minimize the potential consequences.

As a precaution to help protect your identity, we are offering identity theft protection services through ID Experts®, the data breach and recovery services expert, to provide you with MyIDCare™. MyIDCare services include: 12 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services. With this protection, MyIDCare will help you resolve issues if your identity is compromised. (Connecticut residents will receive 24 months of services as required by law.)

You can enroll in free MyIDCare services, by calling 1-833-918-2060 or going to <https://ide.myidcare.com/sharespost> and using the Enrollment Code provided above. MyIDCare experts are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is March 20, 2020.

SharesPost, Inc. | 555 Montgomery Street, Suite 1400, San Francisco, CA 94111 | 800-279-7754 | [sharespost.com](https://sharespost.com)

## What You Can Do

In addition to enrolling in the identity theft protection services described above, the following are best practices to protect against and monitor for potential misuse of your personal information:

- Regularly review your account statements and credit reports for fraudulent transactions or accounts. You may obtain a free copy of your credit report maintained by each of the three credit reporting agencies by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com) or by calling toll-free 877-322-8228. Please review the reports carefully, and if you find anything you do not understand or that is incorrect, contact the appropriate credit reporting agency. Credit reporting agencies must investigate your report and remove inaccurate, incomplete, or unverifiable information. In addition, if you suspect fraudulent activity, you can contact your local law enforcement agency, the attorney general of your state, and the Federal Trade Commission.
- You may also consider contacting the credit reporting agencies directly if you wish to put in place a fraud alert or a security freeze. A fraud alert will notify any merchant checking your credit history that you may be the victim of identity theft and that the merchant should take additional measures to verify the application. Contacting any one of the three agencies will place an alert on your file at all three.
  - Equifax: 1-800-525-6285; [www.equifax.com](http://www.equifax.com); P.O. Box 740241, Atlanta, GA 30374-0241
  - Experian: 1-888-EXPERIAN (397-3742); [www.experian.com](http://www.experian.com); P.O. Box 9532, Allen, TX 75013
  - TransUnion: 1-800-680-7289; [www.transunion.com](http://www.transunion.com); Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790
- A security freeze restricts all creditor access to your account, but might also delay any requests you might make for new accounts. To place a credit freeze, contact each credit reporting agency separately. You will need to supply your name, address, date of birth, Social Security number, and other personal information. The agencies are not permitted to charge you for placing or lifting a freeze.

If you have questions regarding this matter, please contact 1-833-918-2060. You may also contact us in writing at the address below.

On behalf of SharesPost, Inc., we regret any inconvenience this may cause you.

Sincerely,



Jeff Miller  
President and COO, SharesPost, Inc.

## Important Contact Information

You may obtain information about avoiding identity theft from the FTC. The FTC can be reached at:

Federal Trade Commission  
Consumer Response Center  
600 Pennsylvania Avenue, NW  
Washington, DC 20850

1-877-ID-THEFT (1-877-438-4338)  
[www.consumer.gov/idtheft](http://www.consumer.gov/idtheft)

*IF YOU ARE A MARYLAND RESIDENT:* You may also obtain information about avoiding identity theft from the Maryland Attorney General's Office. This office can be reached at:

Office of the Attorney General  
Consumer Protection Division  
200 St. Paul Place  
Baltimore, MD 21202

(888) 743-0023  
[www.oag.state.md.us](http://www.oag.state.md.us)

*IF YOU ARE A NORTH CAROLINA RESIDENT:* You may also obtain information about preventing identity theft from the North Carolina Attorney General's Office. This office can be reached at:

North Carolina Department of Justice  
Attorney General Roy Cooper  
9001 Mail Service Center  
Raleigh, NC 27699-9001

(877) 566-7226  
[www.ncdoj.com](http://www.ncdoj.com)

*IF YOU ARE A NEW YORK RESIDENT:* You may also obtain information about preventing identity theft from the New York Department of State's Division of Consumer Protection. This office can be reached at:

New York State Division of Consumer Protection  
123 William Street  
New York, NY 10038-3804  
1 (800) 697-1220  
[www.dos.ny.gov/consumerprotection](http://www.dos.ny.gov/consumerprotection)

One Commerce Plaza  
99 Washington Ave.  
Albany, NY 12231-0001

