

1-9-2015

Dear Patient

I am contacting you about a burglary that occurred in my office that may result in identity theft problems. In the early morning hours, Monday, January 5, 2015, the door was forced open and the server containing your electronic records was stolen. A police report has been filed and we are working with our property manager to enhance the physical security of the building.

Your dental records and radiographs were fully backed up, so there will be no loss of continuity of care. However, your personal identity and insurance information is on the server and could be compromised.

I strongly recommend that you place a fraud alert on your credit file. A fraud alert tells creditors to contact you before they open any new accounts or change any existing accounts. You may call any of the three major credit bureaus. A report to one bureau will notify the other two of a fraud alert.

Equifax 800-525-6285

Experian 888-397-3742

TransUnion 800-680-7289

Use this document to demonstrate that you are a victim of a data breach to qualify for freezing and monitoring your credit file free of charge.

If you do find suspicious activity on your credit report or have reason to believe your information is being misused, call your local police and file a police report. Many creditors require a police report to absolve you of fraudulent debts. You may also file a complaint with the FTC at:

www.ftc.gov/bcp/edu/microsite/idtheft or at 1-877-id-theft (1-877-438-4338)

You may be able to protect your information from being used fraudulently by freezing your credit. For information on how, follow the link to:

<https://oag.ca.gov/idtheft/facts/freeze-your-credit>

I apologize for any inconvenience this may cause you.

Sincerely,

C Steinborn

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