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## Update on your account

1 message

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**SurvivalServers.com** <support@survivalservers.com>

Tue, Jun 7, 2022 at 10:06 AM

Reply-To: "SurvivalServers.com" <support@survivalservers.com>

To: 

### Notice of Data Breach

#### What Happened?

On June 4, 2022, we became aware that one of our database backup files from January 2022 was exposed due to a public policy rule for Amazon web services (where our off-site backups are stored) that was incorrectly set.

#### What Information Was Involved?

Member usernames, email addresses, some phone numbers for accounts before June of 2018, IP address, backup zip files containing game server save data, and information about your game server (lock password, admin/RCON password, Steam UIDs, descriptions, etc)

#### What We Are Doing

We took immediate steps to secure access by removing this public policy rule and verify data that was exposed.

Additionally, we have added additional secure steps to validate logins including rate limiting and CSRF tokens to lock down your account even further.

#### What You Can Do

Our staff team is available to you for any questions or concerns regarding this incident. We encourage customers to change their lock and admin/RCON passwords for game servers if they are concerned. We recommend that you regularly change your SurvivalServers.com password.

#### For More Information

If you have any questions, please feel free to contact our support team at [support@survivalservers.com](mailto:support@survivalservers.com) or create a support ticket.

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