



IMPORTANT NOTICE
Suspicious Account Activity

BLANK LINE HERE

<Date>

BLANK LINE HERE

BLANK LINE HERE

BLANK LINE HERE

<Address>

<City, State, Zip>

BLANK LINE HERE

BLANK LINE HERE

BLANK LINE HERE

Dear <First Name>,

Like our industry peers and big tech companies in general, Spectrum actively monitors for, and routinely thwarts, millions of cyber threats. As part of our ongoing security and network monitoring, we recently noticed some suspicious activity on your account. As a precaution, we have proactively required a reset of your password. Once you have reset your password, no further action is required at this time.

Protecting your security requires vigilance and before providing information to unsolicited sources, remember that your Spectrum contact information (e.g., email, cell phone, landline, etc.) is often used as a secondary authentication method to access your non-Spectrum accounts.

As a sound security practice, and to help ensure only you have access to your accounts, we strongly recommend that you reset all your passwords on a regular basis.

Cybersecurity is on everyone's mind these days, and at Spectrum your security is a top priority. For more tips and tools for keeping you and your family's online accounts and activity safe please visit <https://www.spectrum.net/support/internet/spectrum-security-tips-you-and-your-family>.

Thank you for choosing Spectrum,

Spectrum Support Team