



Dear TripAdvisor Customer,

As part of our ongoing efforts to protect your security, we recently detected a suspicious login to your TripAdvisor account that leads us to believe that your account was accessed by an unauthorized user. Based on our investigation, we believe that fraudsters attempted to verify email and password combinations obtained from other sources against TripAdvisor accounts.

Your stored credit card was not compromised by this suspicious login. In an abundance of caution, however, we recommend that you review your bookings within TripAdvisor as a prudent measure.

To help protect your account, we have invalidated your old password. Please go to the following TripAdvisor page to create a new password for your account:

<https://www.tripadvisor.com/MemberForgotPassword>

(Remember: only enter sensitive information on secure websites beginning https://.)

It is generally recommended that strong passwords include: (1) at least six characters; (2) a mix of upper and lower case letters, numbers, special characters and punctuation; and (3) no commonly used words. For safety, we also recommend that you change your password on any other sites where your discontinued TripAdvisor password is used and not use the same login credentials for more than one site.

Safeguarding our customers' personal information is something we take very seriously and we apologize for any inconvenience this may cause. If you have any questions about any of the above information, please contact us at [REDACTED].

Best Regards,  
TripAdvisor

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Please do not reply directly to this e-mail. This e-mail was sent from a notification-only address that cannot accept incoming e-mail. If you have questions or need assistance, [ask us here](#)

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