

January 15, 2025

Notice of Data Breach

We are writing to inform you of a data security incident that may have involved your personal information. This letter is from Tahoe Truckee Sierra Disposal ("TTSD"), a provider of waste disposal services.

What Happened

On September 13, 2024, we detected unauthorized activity within our computer system. Upon discovery, we immediately took steps to secure our systems and launched an investigation with the assistance of cybersecurity experts.

What Information Was Involved

Our investigation determined that certain personal information may have been accessed, including name, address, date of birth, Social Security number, state ID number, or other government-issued identification numbers.

What We Are Doing

We take the protection of employee data seriously and have acted swiftly in response to this incident. Our actions include conducting a thorough investigation, disabling affected systems, and enhancing our system security to prevent future incidents. We are reviewing and updating company policies and procedures to strengthen security measures, in collaboration with trusted security consultants and third-party security software providers. Additionally, we have implemented several technical and administrative safeguards to protect our systems and employee data, including rotating passwords, reviewing and restricting access permissions to sensitive systems, and deploying enhanced alerting mechanisms to monitor and respond to potential threats.

What You Can Do

To help protect yourself from identity theft and fraud, we recommend the following steps:

- Regularly review account statements and monitor your credit reports for any suspicious activity.
- Obtain your free annual credit report at www.annualcreditreport.com.
- Enroll in IDX credit and identity monitoring service outlined below.
- Consider placing a fraud alert or security freeze on your credit files by contacting the major credit bureaus:

Credit Bureau	Contact Number	Website
Equifax	1-800-525-6285	www.equifax.com
Experian	1-888-397-3742	www.experian.com
TransUnion	1-800-916-8800	www.transunion.com

How to Enroll in IDX Credit and Identify Monitoring Services

As a safeguard, we are offering identity theft protection services through IDX, a ZeroFox Company, the data breach and recovery services expert. IDX identity protection services include: 12 months of Credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

We encourage you to enroll in free IDX identity protection services by going to <https://app.idx.us/account-creation/protect>, or calling 1-866-329-9984 using the following Enrollment Code: <XXXXXXXX>. IDX representatives are available Monday through Friday from 6 am - 6 pm Pacific Time. Please note the deadline to enroll is May 13, 2025.

Again, at this time, there is no evidence that your information has been misused. However, we encourage you to take full advantage of this service offering.

For More Information

Please contact us at PO Box 135, Tahoe City, CA 96145 or call us at 530-583-7809. Visit the California Office of Privacy Protection (www.oag.ca.gov/privacy) for additional information on protection against identity theft.

Sincerely,

Tahoe Truckee Sierra Disposal