



April 30, 2015

C/O ID Experts
PO Box 6336
Portland, OR 97228-6336

[First Name] [Last Name]
[Address]
[City], [State] [Zip]

Dear [First Name] [Last Name],

The security and privacy of the personal information you provide to the University of California, Berkeley, is of the utmost important to us. Regrettably, we are writing to inform you of a recent computer data breach that may have resulted in unauthorized access to your personal information. Although we have no evidence that an unauthorized individual has actually used your information, we are bringing this incident to your attention, in accordance with California law, so that you can be alert to signs of any possible misuse of your information.

The data breach involved unauthorized access to a University web server maintained by a unit within the UC Berkeley Division of Equity & Inclusion. The server was used to store information, including family financial information, submitted by students. Personal information, including your social security and/or bank account numbers, may have been accessed without authorization. Berkeley campus officials became aware that a breach had occurred on March 14, 2015 and immediately removed the server from the network so that it could no longer be accessed. A computer investigation firm was retained to assist with the investigation and help determine whether any personally identifiable information ("PII") was accessed without authorization. Based on that investigation, we believe the unauthorized access began in December 2014 and that additional unauthorized access occurred in February 2015.

We regret that your information may have been subject to unauthorized access and want to assure you that measures have been taken to better safeguard personal information. To help protect you against any potential misuse of your personal information, we are providing you with a free year of credit monitoring and identity restoration services through a contract with ID Experts. You may activate your membership any time in the next three months to receive:

- Continuous credit monitoring from TransUnion
- Access to educational information on the ID Experts Member website
- An insurance reimbursement component of up to \$20,000 for any expenses incurred if your personal information is used fraudulently
- ID Theft resolution should you happen to fall victim as a result of the situation

We encourage you to contact ID Experts with any questions and to enroll in the free services
<<<CUSTOM ACTIVATION INFO AND CONTACT HERE>>>

Again, we have no evidence that an unauthorized individual has misused your personal information; however, in an abundance of caution, there are some additional steps you should consider taking to protect yourself.

First, you may place a fraud alert on your credit file to let creditors know to contact you before opening a new account in your name. Simply call any one of the three credit reporting agencies at the phone numbers listed below to request that a fraud alert be placed on your account; the agency you call will notify the other two so a fraud alert will be enacted by all three companies.

Equifax 1-888-766-0008

Experian 1-888-397-3742

Trans Union 1-800-680-7289

Second, if you have not already done so within the last 12 months, you should order a free credit report from each agency. You can do that by phone or online at annualcreditreport.com, a website approved by the US Federal Trade Commission.

Third, when you receive your credit reports, look them over carefully for accounts you did not open or for inquiries from creditors that you do not recognize. Review your personal information, such as home address and Social Security number, for accuracy. If you see anything you do not understand, call the credit agency at the telephone number on the report. Please note that the University will not contact you again to confirm any of your personal information, so if an unknown person should contact you, do not give out any additional information.

If you find any suspicious activity on your credit reports, call your local police or sheriff's office.

The University of California, Berkeley Police Department case number to cite is 15-01133.

Additional information about identify theft can be obtained the California Office of Privacy Protection at <http://oag.ca.gov/privacy>.

The University of California is committed to maintaining the privacy of personal information and takes many precautions to safeguard personal information. We regret this breach and possible unauthorized access to your personal information and will continue to expand and strengthen our efforts to protect University systems and servers from unauthorized access.

Sincerely,

A handwritten signature in black ink that reads "Gibor Basri". The signature is written in a cursive, flowing style.

Gibor Basri
Vice Chancellor, Equity & Inclusion
University of California, Berkeley