



U.S. Bank Collections  
P.O. Box 108  
St. Louis, MO 63166

The estate of <<customer name>>  
<<Address Line 1>>  
<<Address Line 2>>  
<<City>>, <<State>> <<Zip>>

<<Month Date, Year>>

To the estate of <<customer name>>:

At U.S. Bank, we place the privacy and security of customer information as a top priority. On Sept. 27, one of our trusted vendors accidentally shared a file with personal information associated with closed U.S. Bank Credit Card account ending in <account last four #>. The error was discovered immediately, and the recipients of the file all cooperated fully with our efforts to secure the information. The information included name, address, social security number, date of birth, closed account number and outstanding balance for this account.

We apologize for any inconvenience this may cause during this difficult time. We do not believe that there is risk of misuse of this information. As a precautionary measure, we're informing you. If you are concerned about identity theft, contact one of the three nationwide credit reporting companies to put a "deceased alert" on the account holder's credit report and do a review for suspicious activity.

Equifax  
PO Box 740256  
Atlanta, GA 30374  
equifax.com  
800-525-6285

TransUnion  
PO Box 2000  
Chester, PA 19016  
transunion.com/fraud  
800-680-7289

Experian  
PO Box 9554  
Allen, TX 75013  
experian.com/fraud  
888-397-3742

If you have any questions, please contact U.S. Bank Collections Monday through Friday from 8 a.m. to 5 p.m. CT at 855-332-4252.

Sincerely,

*Daniel Spiller*

Daniel Spiller  
Senior Vice President  
Chief Risk Officer – Payment Services