

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



Date

Name

Address

City, State Zip

SUBJECT: NOTICE OF DATA BREACH

Dear First Name Last Name,

What Happened?

We are reaching out to inform you of a recent security incident that occurred on 06/26/2025 at the Department of Child Support Services. During a burglary at our premises, a locked drawer containing documents – including one with your personal information – was forcibly accessed.

What Information Was Involved?

The document contained your first and last name, address, social security number, as well as income amounts and your employer's name. Although the documents were not removed from the premises and are all accounted for, we believe it is important to notify you, as your information was exposed during the incident.

What We Are Doing:

We regret that this incident occurred and want to assure you that we are actively working to strengthen our security measures to minimize the risk of recurrence.

What You Can Do:

To protect yourself from the possibility of identity theft, we recommend that you place a fraud alert on your credit files by following the recommended privacy protection steps outlined in the enclosure "Breach Help – Consumer Tips from the California Attorney General".

Other Important Information:

Enclosure "Breach Help – Consumer Tips from the California Attorney General".

For More Information:

For more information on identity theft, you may visit the website of the California Department of Justice, Privacy Enforcement and Protection at <https://oag.ca.gov/privacy>.

Agency Contact:

Should you need any further information about this incident, please contact us at the address provided in the header of this letter, at (866) 807-2109.

Information Security Officer

Enclosure